

# **PEGASUS CLIENT PORTAL**

USER GUIDE Version 1.33



#### Login to the Client Portal

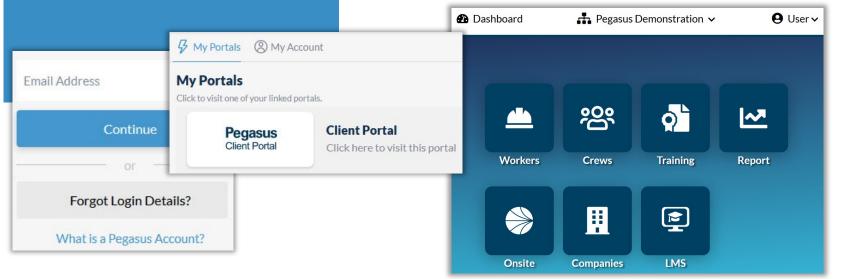
#### Goto

<u>https://login.poweredbyonsite.com</u> and log in with your Pegasus Gateway Account

#### Click on the Client Portal Tab

This will log you in to the Client Portal and give you access related to your Onsite Track Easy User Rights and Permissions

- This guide assumes you already have an existing Pegasus Gateway Login and you have a Site or Realm user account in Onsite Track Easy.
- It also assumes you have added the Pegasus Client Portal Tile.
- Aim: To allow Client Portal Users (Onsite Track Easy Administrators/ Super Users/Supervisors/Data Administrators) the ability to perform a number of functions in the Client Portal.
- Benefit: The Client Portal offers a more streamlined view and approach to manipulating Employee and Contractor data that's pulled from Onsite Track Easy.
- More information about the Pegasus Client Portal can be found at: <u>https://kb.pegasus.net.au/display/CA/Client+Portal</u>



#### Pegasus

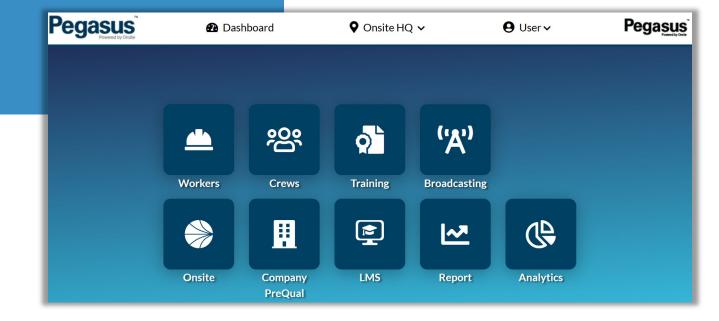
#### Login to the Client Portal – Notes on your access

The "User" dropdown arrow will display your currently logged in Onsite Track Easy Account.

Click on "Dashboard" to return to the Pegasus Gateway screen

Click the dropdown arrow on your site/realm to change to another location, if you have those permissions.

- The generic Pegasus Demonstration Realm and Site will be used throughout this documentation.
- The colour scheme you will see is the approved layout Pegasus has applied to your company.
- Some features are restricted depending upon your Onsite Track Easy User rights. You might not have the ability to edit or modify in some cases.
- Training, Report, Companies, LMS, Broadcasting and Analytics all require certain User Rights from Onsite Track Easy.



# Legend Page – Common Icons and Features

- 1
- This is the Edit Icon. Visible when you have permissions to edit.



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- The Add Icon. Visible when you have permissions to add a component (e.g. Competency)
- The Bulk Add Icon. Visible when you have permissions. Used for adding people in bulk. (e.g bulk add people to a crew)



Dashboard Returns you to the Pegasus Gateway





• The Colour Status icons represent Status on pages.

GREEN = Active and Valid AMBER = Expires withing 30 days BLUE = Pending Status RED = Expired

- Colour Status Icons are visible on multiple pages in the Client Portal, limited to Workers, Crews and Training Pages.
- Down Arrow can change Realm/Site if you have access.
- User will open your Client Portal Profile and show current version
- Cog shows Batch Jobs Module for those with Bulk Add Permissions
- The Worker, Crews, Training, Report and Messages Tile Icons will launch the appropriate page in the Client Portal.
- The Onsite, Companies and LMS Tiles will open a page in a new browser window. These are separate items to the Client Portal and will open in a new window but use your Onsite Track Easy user rights and permissions.
- Assessments, Broadcasting and Analytics are additional tools only available after being enabled by your Pegasus Account Manager.
  - The filter option appears on various pages. Click on each status icon to filter out unwanted Competencies, Roles, Access keys, to focus on the ones you need.
- The Search option allows you to type in letters or words to start filtering out unwanted items. Can be used in conjunction with the Status filter.

Crews	None 📏
Sites	6 >
Roles	1 >
Competencies	2 3 1 >
Access Keys	35>
Messages	None >



# TABLE OF CONTENTS

**Viewing Worker Profiles Adding an Existing Worker Adding a New Worker Managing Blocks on Workers Managing Access Keys Onsite Now/Log Off/Emergency Evac Assigning Competencies Adding Roles Renewing an Expired Competency Managing Crews Optional Tools** 

# **VIEWING WORKER PROFILES**



#### Viewing Worker Profiles

#### **Enter the Worker Module**

Select your Worker group from the listed options.

Search for Worker using notes on the right, or scroll with mouse through names defaulted to first name alphabetically.

Click on their name to view their

- Can search for workers through the All Workers, Employees or Contractor option. Onsite Now can also be used, but will only show currently logged in to site Workers
- Searching for workers can be done by:
  - First Name and/or Last Name
  - Company Name
  - ID Number
  - Combination of Name and Company Name (e.g Phil Electrical)

Worker Profile

• Click Edit icon in top right to change worker details, if you have those user permissions.

profile			Jamie Jamieson	
	<b>#</b> Workers		ID Types	1437968 Employee Contractor
		All Workers	Phone Number Contact Email	0438428052 jiamieson@pegasus.net.au
	📥 All Worke	ers Search to quickly find workers	Address	Jameson E heBasasuer au
		jamie	426 King Street Newcastle, NSW, 2300	TV. LIMITED (Default)
	Employee	es	rews	<b>00</b> >
		Jamie Jamieson	Sites	© >
			Y. Roles	1 >
	🚊 Contracto	ors	Competencies	•••>
			Access Keys	<b>2</b> >
Workers	U Onsite No	ow	Messages	None >

### Viewing Worker Profiles Standard View

Viewing a Workers profile is standard.

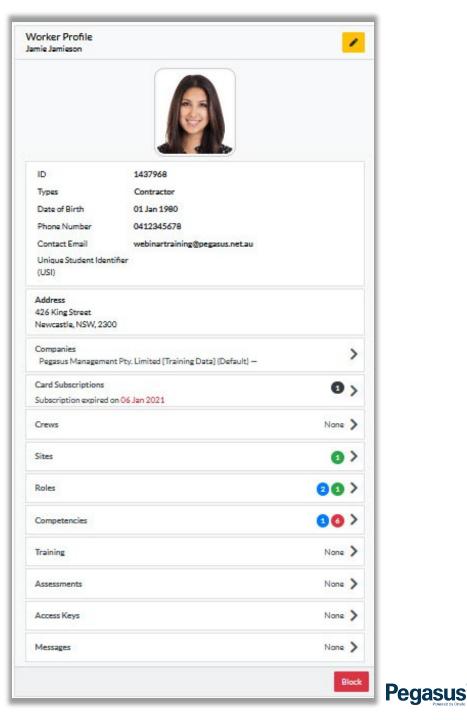
Depending upon Workers configuration at your Site/Realm, different status will show against each item.

Can Edit Worker Personal Data and Block worker from this screen, if your account has relevant permissions.

USI – Can be added/modified

Card Subscriptions – shows current status for the worker only.

- Every user has access to view worker profiles. Those with user right "Can access Private Data" will see extra information.
- Not all worker "sections" will have a status, it will depend upon what is enabled at site. Some sites are not using Assessments or Messages.



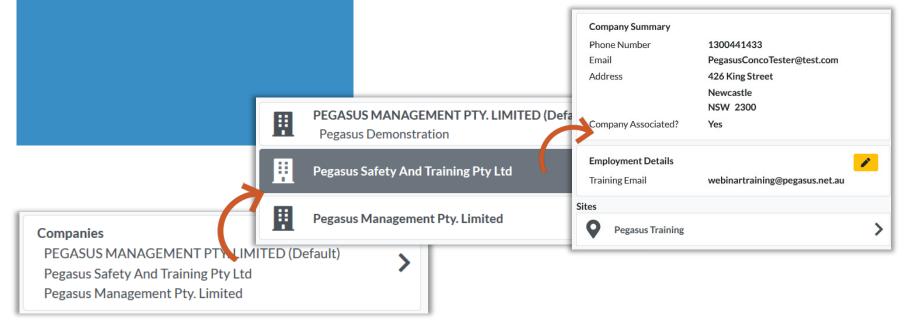
### **Viewing Worker Profiles – Companies Section**

# Click on their Companies section under their profile

Click on the company you wish to view

Contact details for that company will be listed

- Workers can be employed by multiple companies
- One company is designated as the default, which is the one listed against when the sign into a logpoint/turnstile at sites.
- Changing the default company is currently still completed in Onsite Track Easy under the workers profile page.
- Workers training email address is listed. Can be edited if required. Should be workers personal email in order for all training content to successfully be sent to worker when enrolled.



### **Viewing Worker Profiles – Companies Section**

To view the sites this Worker is associated against that company:

**Click on the Company** 

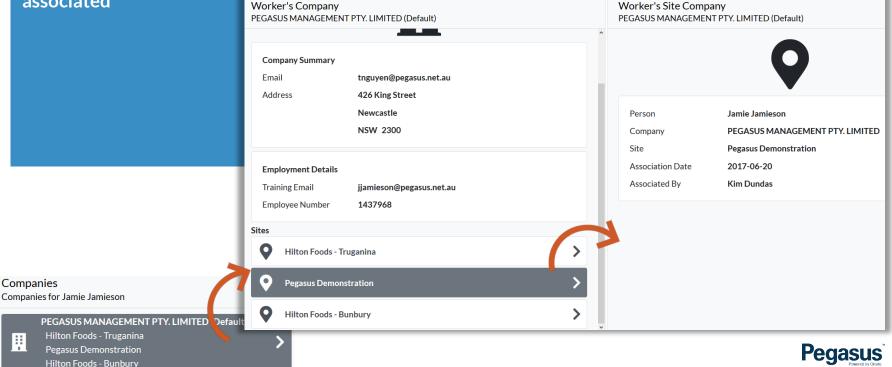
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Scroll to bottom of page to list associated sites

#### Click on relevant site to see date associated

- Workers can be employed by multiple companies
- One company is designated as the default, which is the one listed against when the sign into a logpoint/turnstile at sites.



# Viewing Worker Profiles – Crews, Sites, Roles, Competencies, Training, Access Keys and Messages

To view items of a workers profile, click on each Tab to expand it to the right to view more.

All Tabs view the same

According to Traffic Light Status system, status colours will apply so you can see what need immediate attention.

- All levels of user access will be able to see status. So even those with just Viewer Access in the system.
- Most Tabs will open to screen where you can search for a named item or filter out the results using the header colour icons.
- Access to manipulate data in each Tab section relates once again to your user access permissions in Onsite Track Easy.
- Competencies can be filtered through drop down box, to filter additional views as seen in screenshot below.

Crews	No	one 🔪		
	Competent	In Progress	Expiring	🙁 Not Competent
Sites	Search			✓ Not Issued
Roles	Realm: Pegasus Demonstra	tion		Expired Inactive
Competencies	4	3 >		
Training		3 >		
Access Keys		2 >		
Messages	Nc	one >		
				Pec

# ADDING AN EXISTING WORKER

#### **Adding a Worker**

Adding a worker feature allows new employees to be added to Onsite under a company.

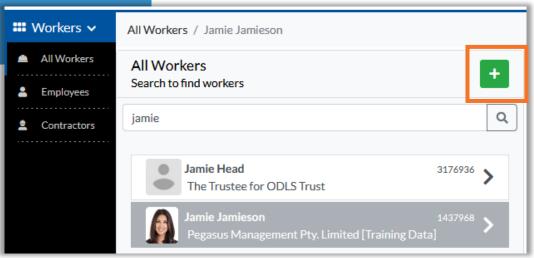
**Does require Permission** 

Part of adding the new worker is checking to see that a duplicate does not already exist in the system.

If a duplicate already exists, you can opt to select that found worker instead of creating a new possible duplicate.

- Must have permissions: "Access = Data Editor" and "Can Access Private Data = Enabled" in order to add new workers
- Follows similar workflow that still exists in Onsite Track Easy, but moving this into a feature of the Client Portal for Admins.
- NOTE: Card subscriptions can not be added here but must be added and paid for through the relevant Worker Portal. See this page for more information

https://kb.pegasus.net.au/display/CA/Worker+Portal



Start adding a worker with the + icon	Users will be able to search globally for existing workers, by inputting key information.
Input First Name	
Input Last Name	Worker Add Worker
Input Date of Birth	1 Start 2 Select 3 Finalise
Press the Next Arrow	First Name
when ready to proceed.	First Name is required
	Middle Name
	Last Name
	0
Workers  All Workers / Jamie Jamieson	Last name is required. Date of Birth
All Workers Employees All Workers Search to find workers	dd / mm / yyyy ①
2 Contractors	Date of birth is required.
Jamie Head 3176936 > The Trustee for ODLS Trust	
Jamie Jamieson 1437968 > Pegasus Management Pty. Limited [Training Data]	Cancel Done

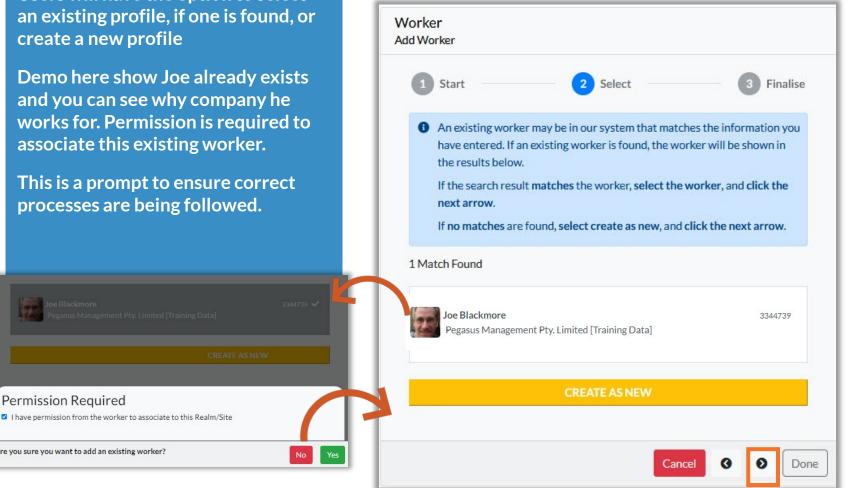


Users will have the option to select an existing profile, if one is found, or create a new profile

**Demo here show Joe already exists** and you can see why company he works for. Permission is required to associate this existing worker.

This is a prompt to ensure correct processes are being followed.

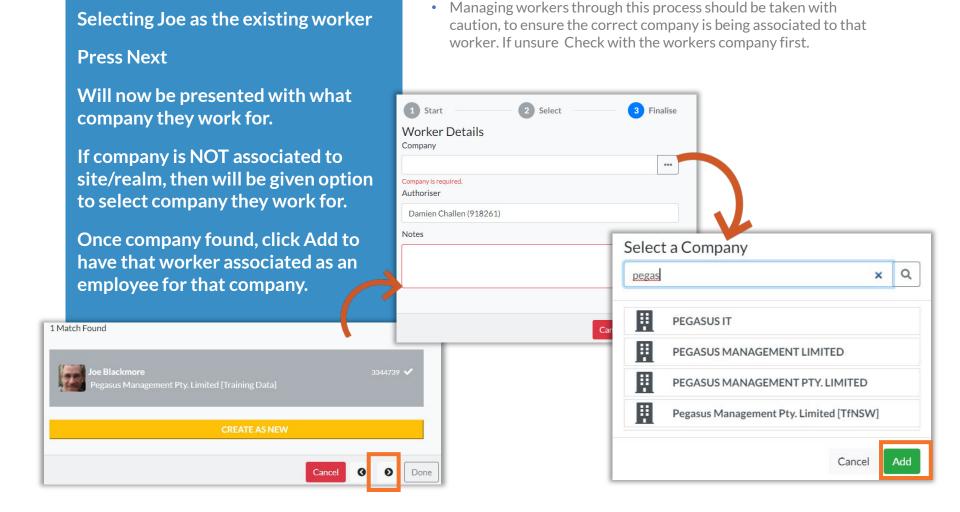
View below shows if existing worker is found matching details.





Permission Required

Are you sure you want to add an existing worker?





After Added, enter in required notes for the worker being added.

Press DONE when ready.

Worker page will refresh and show this worker now associated to site and what company they are working for.

1 Start	2 Select	3 Finalise
Worker Details Company		
Pegasus Management Pty. Limited [Tra Authoriser	ining Data]	***
Damien Challen (918261)		
Notes Associating worker to this company		
		Cancel 3 Done

• Once completed, this worker will be in the system officially as working for this company.

ID	3344739		
Types	Contractor		
Date of Birth	01 Jan 1977		
Phone Number 0428123456			
Contact Email dchallen@pegasus.net.au			
Unique Student Identifier (US	1)		
Address			
426 King St			
Newcastle, NSW, 2300			
Next of Kin			
Relationship	PARTNER		
Name	Joe Blackmore		
Phone	0428123456		



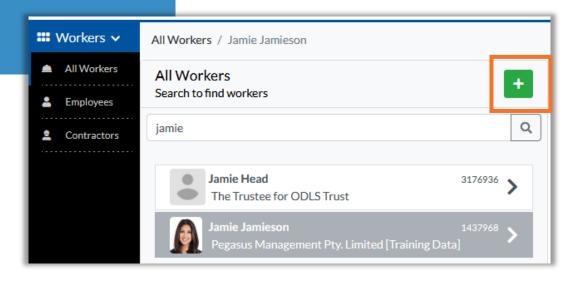
# ADDING A NEW WORKER

Adding a worker feature allows new employees to be added to Onsite under a company.

**Does require Permission** 

Part of adding the new worker is checking to see that a duplicate does not already exist in the system.

- Must have permissions: "Access = Data Editor" and "Can Access Private Data = Enabled" in order to add new workers
- Follows similar workflow that still exists in Onsite Track Easy, but moving this into a feature of the Client Portal for Admins.



Start adding a worker with the + icon

**Input First Name** 

Input Last Name

Input Date of Birth

Press the Next Arrow when ready to proceed.



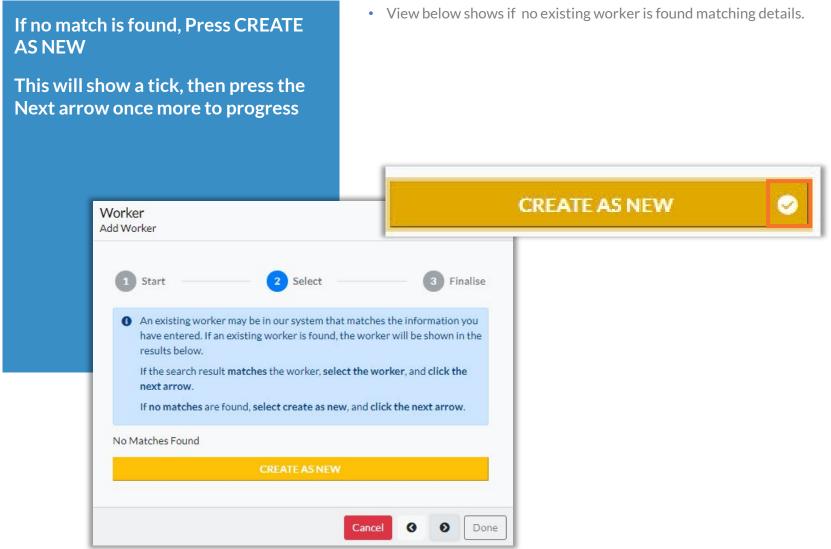
NOTE: Done does not become greyed out until the end of the process is reached.

🎞 Workers 🗸	All Workers / Jamie Jamieson	
<ul> <li>All Workers</li> <li>Employees</li> </ul>	All Workers Search to find workers	+
Contractors	jamie	٩
	Jamie Head 3176936 The Trustee for ODLS Trust	>
	Jamie Jamieson 1437968 Pegasus Management Pty. Limited [Training Data]	>

• Users will be able to search globally for existing workers, by inputting key information.

1 Start 2 Se	lect	B Finalise
First Name		
		0
First Name is required		
Middle Name		
Last Name		
		0
Last name is required.		
Date of Birth		
dd/mm/yyyy		0
Date of birth is required.		





Add a new phot by uploading the relevant image file

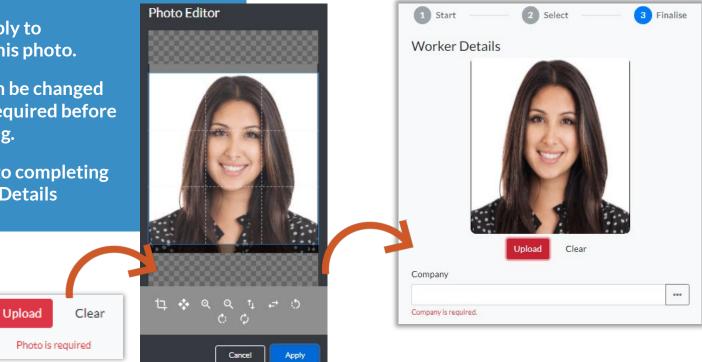
A picture editor module will allow you to crop, rotate, re-align or flip the photo for best view.

**Press Apply to** commit this photo.

Photo can be changed again if required before continuing.

Move onto completing **Workers Details** 

- Picture format is limited to JPG picture files only.
- Ensure photo is Passport Style Format. It should be on clear background, no sunglasses, no hats, and not blurry.





Complete all highlighted details for the Worker. These will vary between clients.

Red bordered items are mandatory items

#### Once all complete press Done

• Validation will occur on some fields, or drop down lists to choose from locations ( country/state )

Next Of Kin

	Place of Birth		Relationship
		× •	·
Company	Contact Email		First Name
Pegasus Management Pty. Limited [Training Data]		0	First Name
First Name	Email address is required.		Last Name
Sarah	Contact Phone		
Middle Name	Phone number is required.	0	Last Name
	Gender		Plannumber
Last Name		~	Phone Number
Smedley			Email
Date of Birth			
01/12/1980			
Place of Birth			Cancel <b>3</b> Done
Australia	× • •		



New Unique Pegasus Worker ID now shows against their Profile

Note: For clients who enforce a Unique Email Address, the worker's email address must be exclusive for the worker's profile to be saved. The user will be advised if the worker's email address is not unique.

#### **ID CHECKS:**

A worker who has an existing ID Check recorded against their profile will have the following fields locked during the Edit Worker function:

Photo First Name Middle Name Last Name Date of Birth

- Can now edit this worker and modify any other items if required/needed to change.
- NOTE: Card subscriptions can not be added here but must be added and paid for through the relevant Worker Portal. See this page for more information

#### https://kb.pegasus.net.au/display/CA/Worker+Portal

Worker Profile Sarah Smedley		1
ID	3869675	
Types	Contractor	
Date of Birth	01 Dec 1980	
Phone Number	0420202020	
Contact Email	test@pegasus.net.au	
Unique Student Identifier (USI)		
Address		
426 King Street		
Newcastle, , 2300		
Companies		>
Pegasus Management	: Pty. Limited [Training Data] (Default) —	*
Card Subscriptions		• >



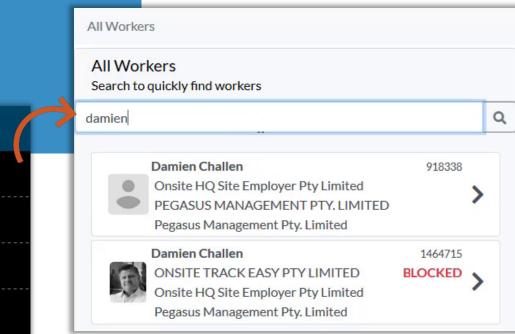
# MANAGING BLOCKS ON WORKERS

### **Viewing Blocked Worker Profile**

In the Workers Module, Search for your Worker or scroll to view all Workers alphabetically by first name

Workers with a Site/Realm block with have the "BLOCKED" text next to their profile.

- A Blocked Worker will be denied access to log into sites at a Logpoints. An alert will be sent to listed contacts if Blocked Worker attempts site access at a logpoint.
- All users of the Client Portal can see any Blocks a Worker has.
- Blocks are also reflected in the Mobile App.



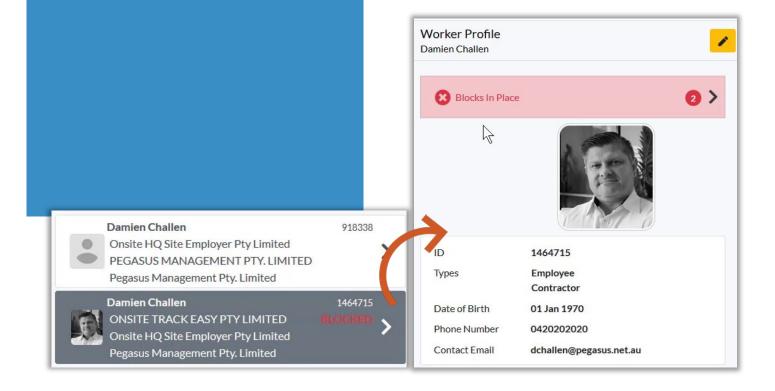
#### Click on the Worker

Workers 
 All Workers
 Employees
 Contractors
 Onsite Now

### Viewing Blocked Worker Profile

Number of applied blocks will show against the Workers Profile Page

Click on the Red shaded "Blocks in Place" section to see the details • Blocks do not stop the ability to view a Workers Profile.





# Viewing Blocked Worker Profile

Listed Blocks will show at the Realm level, and then Site Blocks listed under there.

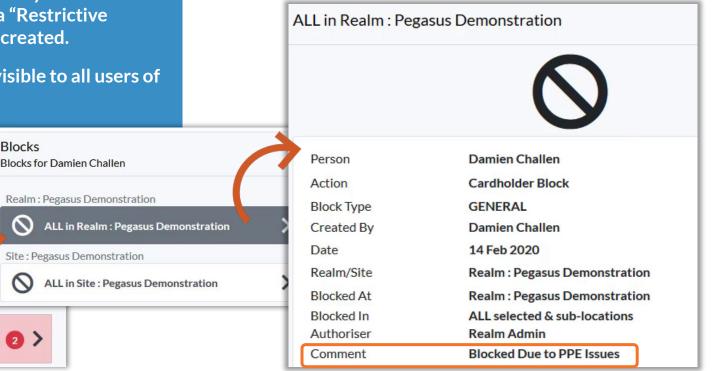
Click on the Block you wish to read more about.

Comment section may not be visible if it was deemed a "Restrictive Comment" when created.

All other data is visible to all users of the Client Portal.

Blocks

- Workers can be Blocked at the Realm, Site or at a particular Location.
- Site Alerts can be configured to alert specific email addresses if a Blocked Worker is attempting to log into an Access Point (Boomgate/Turnstile/Logpoint/Kiosk/Tablet) where they are Blocked.
- Restricted Comments can be added so only those with user right "Can Access Private Data" will be able to read.





Worker Profile

Blocks In Place

Damien Challen



Click on the Worker profile you wish to Block

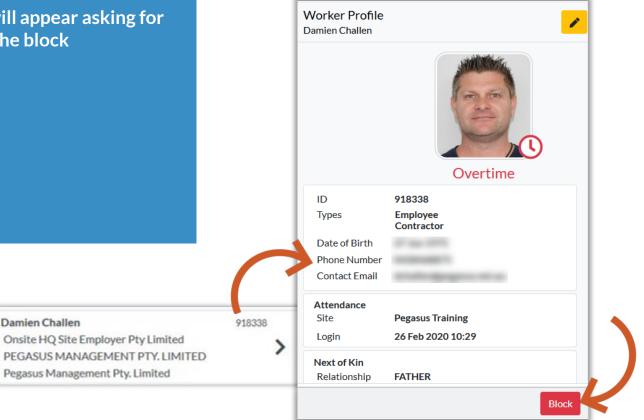
Click the "Block" button at the bottom right of the profile

A new screen will appear asking for the reason for the block

Damien Challen

• Only users with the right "Can Block Cardholders" are able to use this feature.

Pegasus Provered by Onsite



#### **Blocking a Worker**

**Click on the Dropdown Arrow and** select the Location, if applicable, where the Block will occur.

If no location chosen, default will be "All Locations within selected Location" at the Site/Realm.

Authoriser Details logged against the block.

Enter in the Note for the Block.

Choose if note is restricted to certain viewers.

Location

#### Press Yes when ready.

**Onsite HQ Site Employer Pty Limited** PEGASUS MANAGEMENT PTY. LIMITED

Pegasus Management Pty. Limited

Damien Challen

- Restricted Comments can be added so only those with user right "Can Access Private Data" will be able to read.
- Workers can be Blocked at the Realm, Site or at a particular Location.
- A Note must be given. It is recorded then as an Admin note in the Onsite Track Easy system.

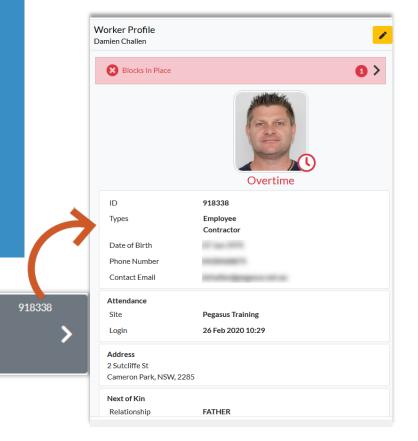
inst the	Created By Created Date	Damien Challen (918261) 12 Mar 2020		
	Location			
	SITE : Pegasus Training			× •
<b>K.</b>	<ul> <li>All Locations within sele</li> <li>ONLY at selected Location</li> <li>Authoriser</li> </ul>			
certain	Damien Challen (918261	)		
	Notes			
	User Has lost Card, block	ing until found or replaced		<i>li</i>
	Restricted			
918338	If Restricted is ticked, this note wil	Il only be viewable by users with Manager ac	cess (recommended)	
ocation	Are you sure you want to blo	ock?	Yes	No
SITE : Pegasus Training	_	×		
SITE : Pegasus Training				
LOCATION : Administrat	ion			
LOCATION : Main Office				Pegasus

#### **Blocking a Worker**

#### Worker is now Blocked.

View the worker profile and you will see the block listed against their profile

Click on the "Block in place" to review as mentioned in previous slides. • Blocks are only relevant to your Site/Realm. Cannot see blocks from other Clients.





#### Damien Challen

Onsite HQ Site Employer Pty Limited PEGASUS MANAGEMENT PTY. LIMITED Pegasus Management Pty. Limited



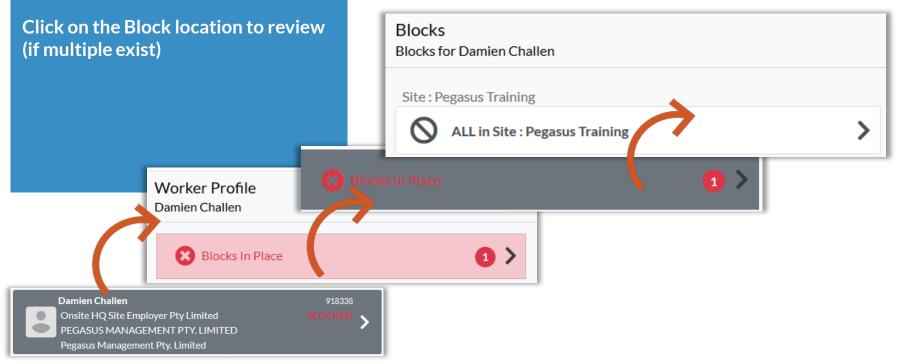
### **Unblocking a Worker**

#### Worker is now Blocked.

View the worker profile and you will see the block listed against their profile

Click on the "Block in place" to review

- Blocks are only relevant to your Site/Realm. Cannot see blocks from other Clients.
- Realm level blocks will also show against a worker at all sites under that Realm
- Site blocks will only show when looking at the relevant site in the Client Portal. (unless looking at the Realm Level view)





#### **Click the Unblock button**

Supply a reason for the unblocking or editing of the block.

Authoriser Details logged against the block.

Clock Yes when ready to Unblock

Cardholder will now be unblocked.

- Blocks can be edited to make note unrestricted if necessary. Must be done by user with those permissions.
- Unblock note is stored in Onsite Track Easy system as an Admin Note.
- Unblocking will remove flag from cardholder profile and also remove from showing blocked in the Mobile App.

	ALL in Site : Pegasus	A	erson tion ock Type	Damien Challen Cardholder Block GENERAL		
			oriser mien Challen (918261) s			
	Person Action Block Type Created By	Cardholder Bloc	orker has found lost card. U ricted	nblocking for this reason		
Blocks Blocks for Damien Challen	Date Realm/Site Blocked At Blocked In Authoriser	Site : Pegasus Tr	u sure you want to unblock	be viewable by users with Manager access (rec	commended) Yes	No
Site : Pegasus Training           ALL in Site : Pegasus Training	Comment		z, iking until found er repced	Unblock		Pegasi

ALL in Site : Pegasus Training

# MANAGING ACCESS KEYS

### **Viewing Worker Access Keys**

#### **Enter the Worker Module**

Search for Worker or scroll down through the names (defaulted to first name alphabetically).

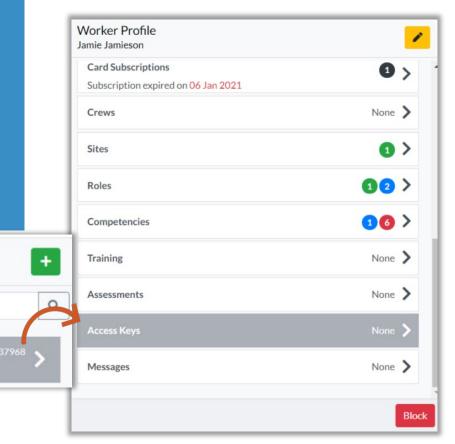
Click on their name to view their profile

View their Existing Access Keys

Pegasus Management Pty. Limited [Training Data]

- Access Key is a control that determines access to a location or site.
- An Access Key depends on competencies, so even when someone has the Access Key assigned to them, it will only work if they have all the required current competencies assigned.
- When the Access Key does not have any required competencies, simply assigning the key to a person provides them with site access.

Pegasus



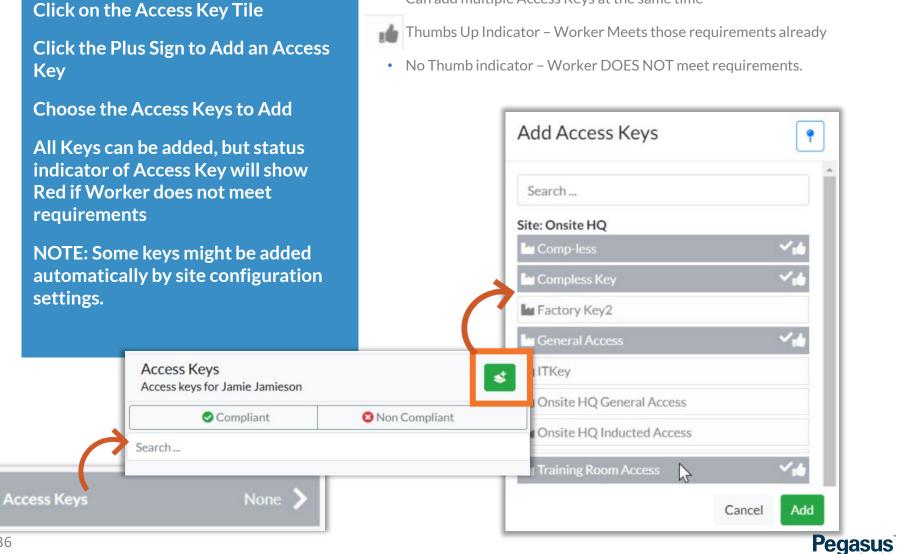
iamie

All Workers

Search to find workers

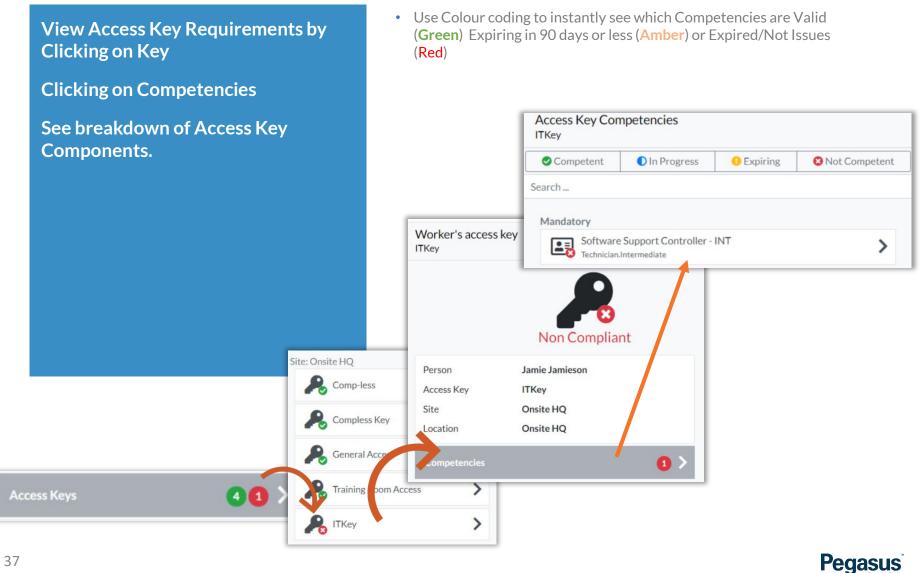
lamie Jamieson

# **Viewing Worker Access Keys - Adding**

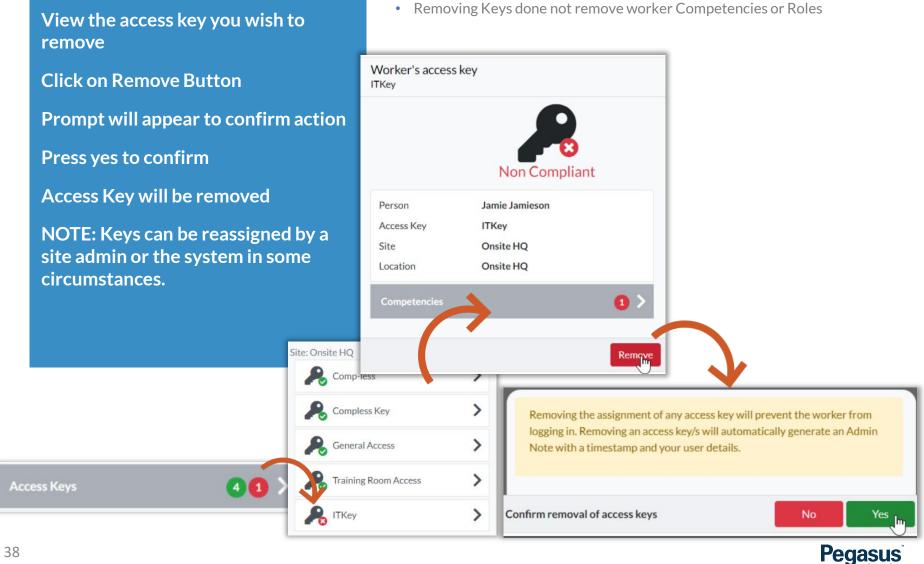


Can add multiple Access Keys at the same time

### **Viewing Worker Access Keys - Adding**



### Viewing Worker Access Keys - Removing



## ONSITE NOW, LOG OFF WORKER & EMERGENCY EVACUATION

### **Viewing Worker Profiles – Onsite Now**

### To view current Logged in Workers, click "Onsite Now"

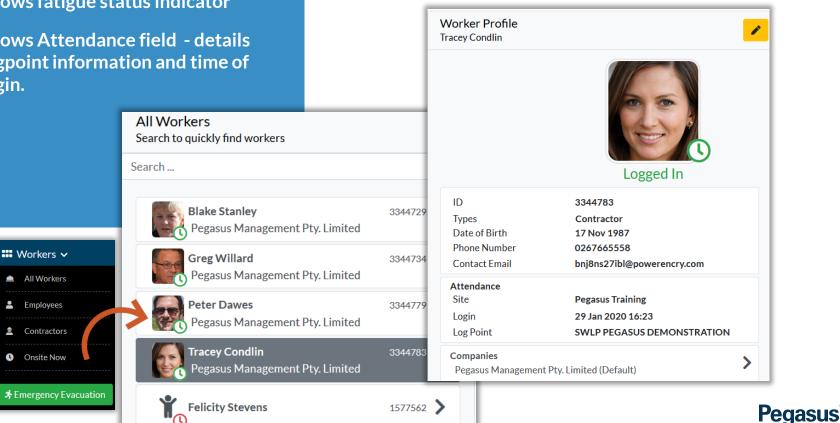
Lists all workers logged in at site. **Employees, Contractors and Visitors** 

Shows fatigue status indicator

Shows Attendance field - details logpoint information and time of login.

 Can click on Worker profile in Onsite Now to view that Workers Profile in Full

 If navigating workers onsite of Onsite Now, will also display Icon showing if they are currently logged in.



### **Viewing Worker Profiles – Onsite Now**

(い)

A filter is available above the list of Workers Onsite Now.

Can use filter to show only those logged in - Under 12 Hour Fatigue Limit (Green)

Those in Warning State From 12 hours to 13hrs 59 Minutes (Amber)

Or Overstayers - Over 14 Hours (Red)

• If viewing an Onsite Now worker on another screen, it shows the same Status and Attendance fields while they are still logged in.

Green = Under Site Fatigue Limit

Amber = Approaching withing 2 hours of Site Fatigue Limit

Red = Over Site Fatigue Limit

- Typical Site Fatigue limit is set at 14 hours.
- Icon visible in other Worker screens while navigating Client Portal
- Number of workers in each fatigue level also shown in brackets

	On Site Workers Search to find workers		
	Logged In (0)	() Warning (0)	Overstayer (6)
Workers      All Workers     Employees	Search BEN SATCHELL PEGASUS (1) 31 Aug 2021 23:06 (A	MAZON KIOSK 1 )	۹ 3832653
<ul> <li>Contractors</li> <li>Onsite Now</li> <li>Emergency Evacuation</li> </ul>	BEN SATCH PEGASUS 31 Aug 2021 13:57 (A		3832561

### Viewing Worker Profiles – Log Off Worker

When viewing a worker profile, the "Log Out" option is visible if the worker is currently logged in at site

"Log Out" also appears in Onsite Now page when viewing a worker

To action a worker, Click on "Log Out" Enter in any mandatory field items Click Yes when asked are you sure.

- Only appears if have the user right " can Log persons in and out"
- Will need to give reason before able to apply the logout
- Will record the person making the logout in admin notes for later review.
- Once logged out, worker will no longer appear in onsite now reports until they log back in.

Worker is the logged out of site.			Logged Out By
worker is the logged out of site.			Damien Challen (918261)
			I know this person has left site because
			Confirmed by trusted associate of person × 💌
Onsite Workers			Note
Search to find workers			Left site Earlier to go to another Job site.
O Logged In O Warning			Depart At
Search		Overstayer	· 25/09/2020 ◎ 13   25   •
	ID Types	1464715 Employee	
Damien Challen Onsite HQ Site Employer Pty Limited	Types	Contractor	Are you sure? Yes No
ONSITE TRACK EASY PTY LIMITED	Attendance		
Pegasus Management Pty. Limited Pegasus Management Pty. Limited	Login Site	4 May 2020 11:13 Pegasus Training	
6 Jul 2020 14:00 ( SWLP ONSITE HQ )			Log Out Block



### Viewing Worker Profiles – Emergency Evacuation

To view printable list of Workers currently at site, click Emergency Event

**Can filter by Person** 

**Can Print Results** 

Click "Company Icon" to return to Console in Client Portal

🖶 print

- Feature does NOT work at the Realm. Must be at a site level to view Onsite Now and Emergency Evacuation modules
- If active, Activities and Crew fields will show those details of cardholders
- Default view is to list my Logpoint and then from earliest to oldest logins

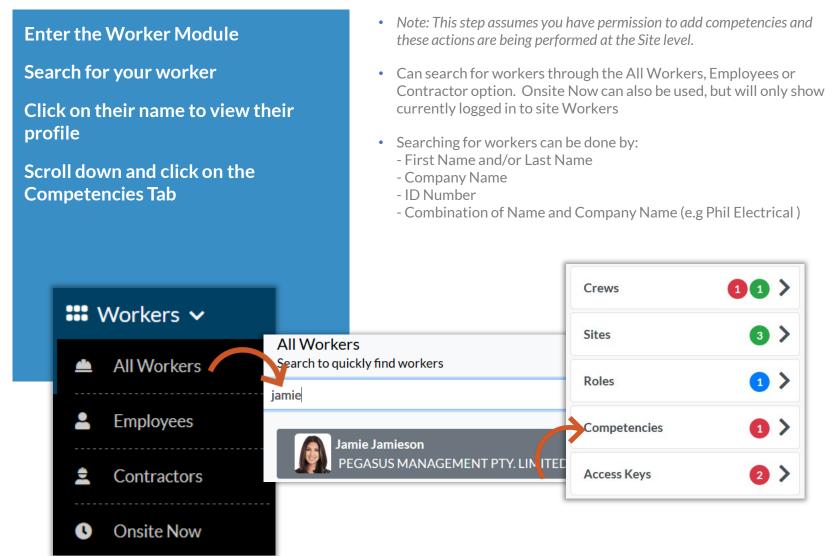
Database records show the following people were on site.

by person Note: This information does NOT include "Local Mode" transactions that have not been uploaded by the system.

		Login Time	Ago	Current Location	Person Name	Phone	Company Name	Person Type	Onsite Id	Activity
		1/12/20, 9:31 PM	43 hr:10 min34				PEGASUS MANAGEMENT PTY. LIMITED	Employee	3091776	
		1/8/20, 2:23 PM	26 hr:18 min43				PEGASUS MANAGEMENT PTY, LIMITED	Employee	3101131	
		Logpoint: LEVEL 1	KIOSK							
• `	Workers 🗸	Login Time	Ago	Current Location	Person Name	Phone	Company Name	Person Type	Onsite Id	Activi
		1/29/20, 9:57 AM	6 hr:43 min57				PEGASUS MANAGEMENT PTY. LIMITED	Employee	1516041	
		1/29/20, 9:21 AM	7 hr:20 min11				ONSITE TRACK EASY PTY LIMITED	Employee	229	
	All Workers	1/29/20, 9:00 AM	7 hr:41 min40				PEGASUS MANAGEMENT PTY. LIMITED	Employee	1562762	
	All WOLKELS	1/29/20, 8:53 AM	7 hr:48 min20				PEGASUS MANAGEMENT PTY. LIMITED	Employee	3282710	
		1/29/20, 8:46 AM	7 hr:55 min42				PEGASUS MANAGEMENT PTY. LIMITED	Employee	3340675	
2	Employees	Logpoint: LEVEL 2	DESKTOP							
		Login Time	Ago	Current Location	Person Name	Phone	Company Name	Person Type	Onsite Id	Activ
ł	Contractors	1/29/20, 8:47 AM	7 hr:53 min51				ONSITE TRACK EASY PTY LIMITED	Employee	641751	
		29/20, 8:46 AM	7 hr:55 min45				PEGASUS MANAGEMENT PTY. LIMITED	Employee	1489457	
		29/20, 8:40 AM	8 hr:00 min50				PEGASUS MANAGEMENT PTY. LIMITED	Employee	114272	
	Onsite Now	1/29/20, 8:19 AM	8 hr:21 min52				PEGASUS MANAGEMENT PTY. LIMITED	Employee	1015180	
		1/29/20, 7:45 AM	8 hr:56 min09				PEGASUS MANAGEMENT PTY. LIMITED	Employee	1612261	
		1/22/20, 11:54 AM	52 hr:47 min04				ORACLE NETSUITE	Visitor	3343753	
		1/22/20, 11:53 AM	52 hr:48 min42				ORACLE NETSUITE	Visitor	3285918	
		1/22/20, 9:27 AM	55 hr:14 min25				NCIG	Visitor	3321930	

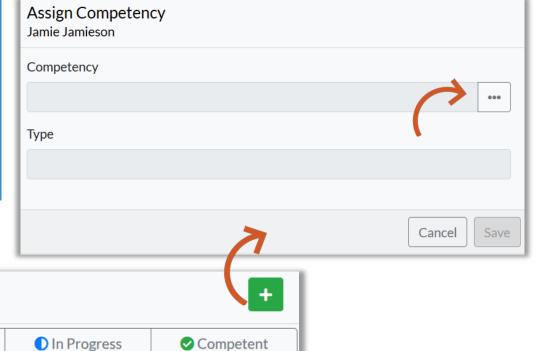


## **ASSIGNING COMPETENCIES**



Click on the "PLUS" icon to add a competency This will open the Assign **Competency page** After a slight delay, it will then bring up the list of Site Competencies Assign Competency Jamie Jamieson If it doesn't, you can click on the ellipsis "..." to open the list of all Competency competencies that can be applied to your desired worker. Type Competencies Jamie Jamieson 8 Not Competent Expiring

-





Click on the required Competency you wish to add to the Workers profile	
It will then be highlighted, now click "Add"	
This will then open the Assign	
Competency screen again	Select a Competency
It will now request more information	Search
from you regarding this Competency., before it can be	Competency MGT - Workforce Dev planning
applied.	Construction Work OH&S-WHS.Certificate
	Consulting - Administration Administration.Trained
Assign Competency Jamie Jamieson	Consulting - Competency Planning
Competency	Consulting - Project MGT Administration.Trained
Туре	Consulting - Training Development Administration.Trained
	Cancel Add 🥖
Cancel Save	



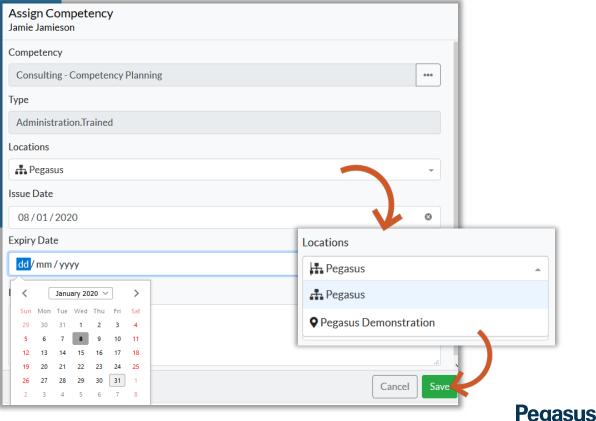
Competency Name will be listed next to (...)

Complete any required items on this screen. Depending upon Competency requirements, some mandatory information might be required E.g. Issue Date, Expiry Dates or Description Information

If required, Location of Competency might also need to be chosen.

Click "Save" when completed.

- Locations will change depending upon your account and rights.
- 🚠 Icon denotes a REALM location
- Icon denotes a SITE Location
- Important that you apply at the correct level. Talk to a Pegasus representative if you are unsure!



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Once saved, Competency now stored against worker profile

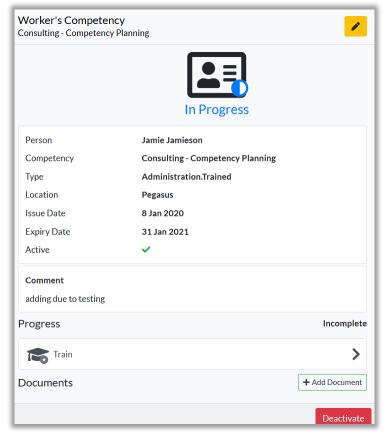
Option to re-edit if mistakes made can be done by clicking "Edit" icon

Option to add document evidence against Competency can be done by clicking "+ Add Document" icon

Option to "Deactivate" this competency can be done if required.

• For more information on Pending Steps, please see this video

- Depending upon the Competency, some additional steps might be required such as Permit to Train, Train, Assess, Authorise or Appoint. Each will need to be signed off before Competency is Complete.
- Competency will sit as "In Progress" until all progress steps performed.



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### **Assigning Competencies to a Worker – Changing Progress**

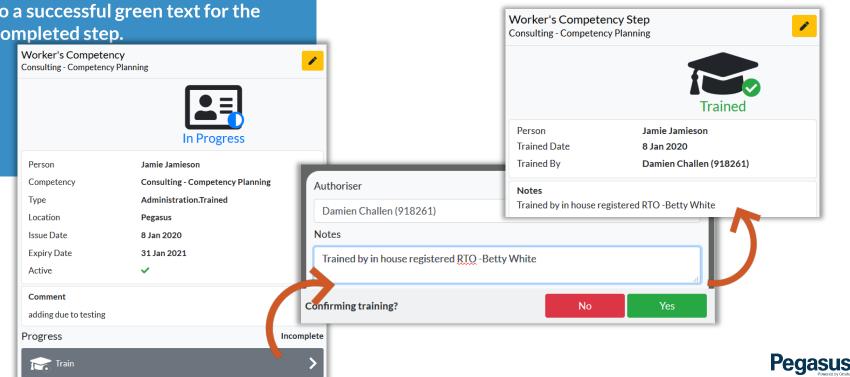
#### **View Progress Section**

**Click on Incomplete Action required** 

**Compete the action screens** prompted, entering in notes where required.

Step will change from "In Progress" to a successful green text for the completed step.

- Additional steps might be required to change progress of a ٠ competency from "In Progress" to "Competent"
- Each step completed will have information added as to who • completed that step. In example below, Damien Challen is recording that Betty White did the training, but his name is recorded against this competency process step.
- Green "Trained" text indicates Progress step successfully completed •



### **Assigning Competencies to a Worker – Completed Steps**

Once all progress steps completed, competency will show in green text as Competent

Will be visible against Worker profile as Green icon showing valid competency.

"Renew" will restart the process for this competency against this worker. However competency will continue to remain valid until its expiry date.

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**Consulting - Competency Planning** 

Realm: Hilton Foods Australia

Generic Induction

Expiring

General Safety + Repairs & Maintenance + Product Safety & Quality A

In Progress

- Competency will also show in Onsite Track Easy against that workers profile, with data and notes matching what was entered while approving this competency.
- Document attachments, if any, can now also be viewed by approved editors and viewers.
- User Permissions to View Documents are "Can Download Files"

Worker's Competency Consulting - Competency Pl		<b>/</b>	
	Competent		
Person	Jamie Jamieson		
Competency	Consulting - Competency Pl	anning	
Туре	Administration.Trained		
Location	Pegasus		
Issue Date	8 Jan 2020	Competencies	11
Expiry Date	31 Jan 2021	Competencies	
Active	✓		
Comment			
adding due to testing			
Progress		Complete	
Train		>	
Documents		+ Add Document	
compliance.pdf		>	
		Renew Deactivate	

Competencies Jamie Jamieson

**Realm: Pegasus** 

Search ...

8 Not Competent

### Assigning Competencies to a Worker – Adding a Document

#### Document uploads limited to pdf, doc, docx, xls, xlsx, txt, jpg or jpeg • Click "+Add Document" file types Click "Browse" Executable or zip/compressed files can not be attached. • User Permissions to Add Documents are" Can Upload Files". Click "Open" to attach document to competency User Permissions to View Documents are "Can Download Files" Now stored against Competency Worker's Document compliance.pdf Users with rights can now click on Cloud Icon to download and view Document Document **Training Evidence** Add Document Document Uploaded By Damien Challen Uploaded By Uploaded Date 8 Jan 2020 Damien Challen (918 Authority Pegasus PDF Associated By Damien Challen Pegasus Compliance.d compliance.pd Associated Date 8 Jan 2020 Description 시 compliance.pdf LTM1500.ipg Training Upload licence inc Document.docx All Files (\*.\*) Document Open Cancel Choose file Browse + Add Document Cancel

# **ADDING ROLES**

### **Assigning Roles to a Worker**

Roles should <u>NOT</u> be assigned in the Client Portal.

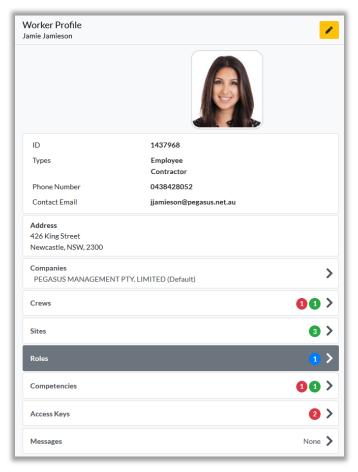
Appling Roles here will not assign online training events, which will make the role unable to be completed for the worker.

Always apply for Roles in the Roles Portal (also called worker portal)

This ensures the correct training is assigned to worker and they are emailed any training enrolments.

You can however use this page to view the status of roles against a workers profile.

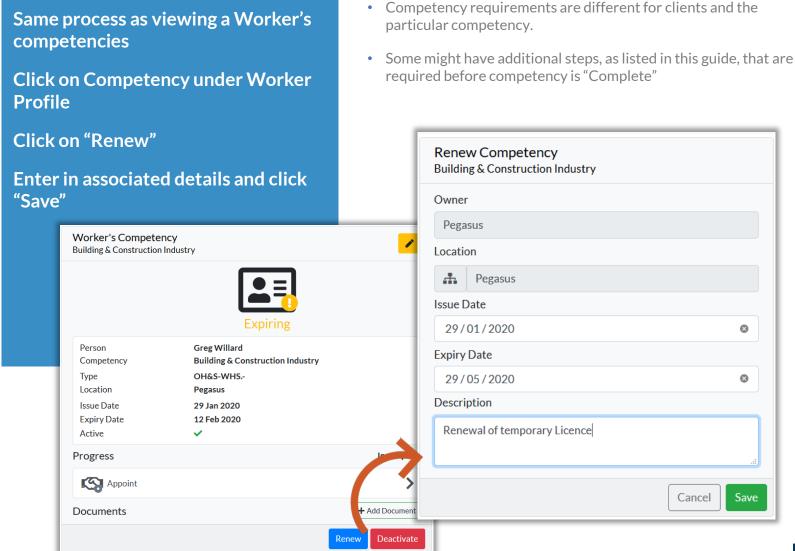
- If unsure of Roles Portal website, check the client page on <u>https://www.Pegasus.net.au/contractors</u> for a link on the relevant client page.
- More information on roles portal here <u>https://kb.pegasus.net.au/display/CA/Roles+Portal</u>





## RENEWING AN EXPIRED COMPETENCY

### **Expired/Expiring Competency – Renewing**



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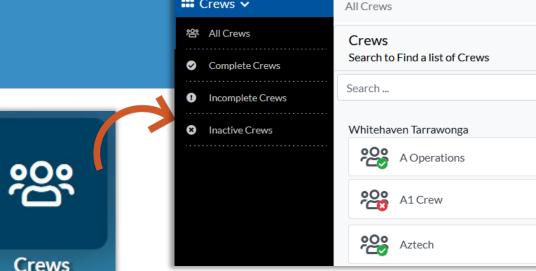
# MANAGING CREWS

#### Click the "Crews" module icon

Current Complete, Incomplete, and Inactive Crews are listed

Click on a relevant Crew to view its Members

Active Crew = In Use Inactive Crew = Disabled/not for reporting Incomplete Crew = Has not met crew minimum members



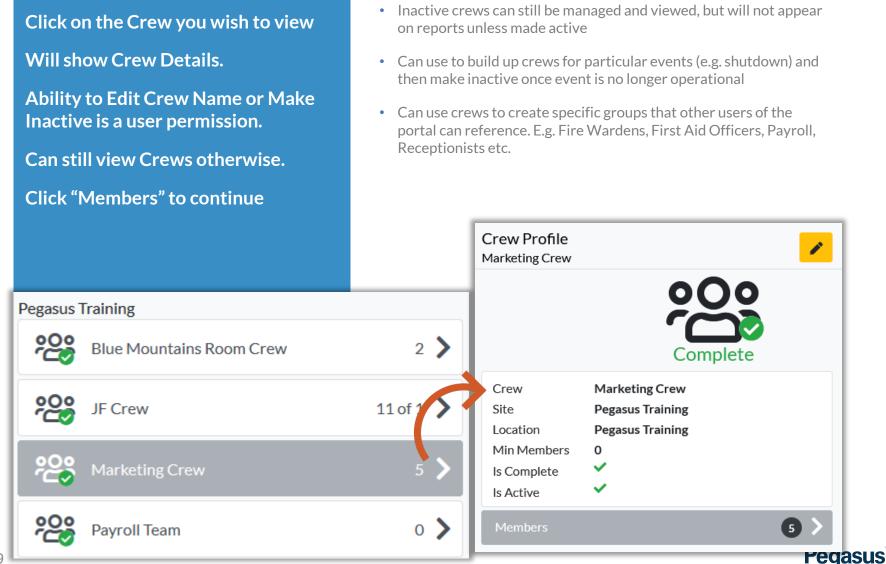
- Note: This step assumes you have user rights permission " Can Manage Crews".
- Crews can be managed from a Site or Realm level in the Client Portal
- Workers can be members of multiple crews at a site
- Crews are incorporated into reports such as Onsite Now by Crew, Expiring Competencies by Crew. These focus just on the team members you wish to manage.

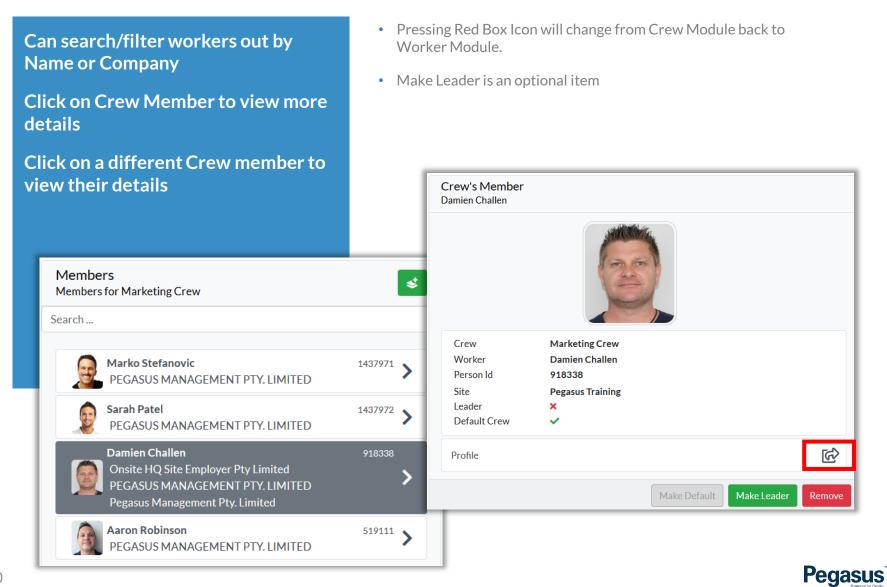


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9 >





Clicking "Make Leader" will place Crown icon next to Worker in crew list and flag under their profile.

Can be removed under worker profile if no longer Leader

- Can make Multiple People Crew Leaders, and all will have crown icon.
- Worker can also be removed from this screen.

Search         Image: Search         Image: Marko Stefanovic PEGASUS MANAGEMENT PTY. LIMITED         Image: PEGASUS MANAGEMENT PTY. LIMITED	
Damien Challen 918338   Onsite HQ Site Employer Pty Limited   PEGASUS MANAGEMENT PTY. Limited   Person Id   918338   Site   Pegasus Training   Leader	
Default Crew     Profile     Make Default     Not Leader	Remove Pegasu

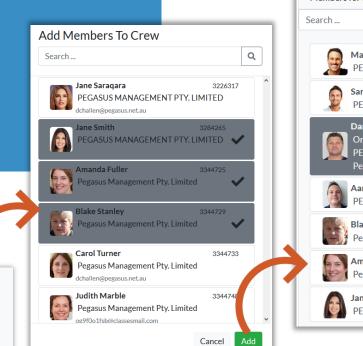
### Managing Crews – Adding Members

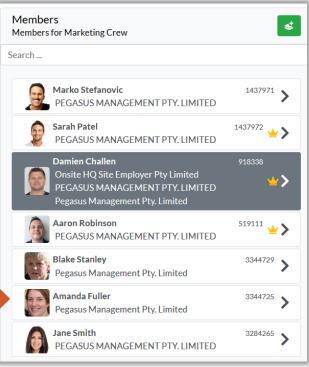
Clicking "Add" icon allows adding multiple workers at once to Crew.

Can search as before and filter by name, company to get desires workers

Click on each worker you wish to add at once and apply with "Add"

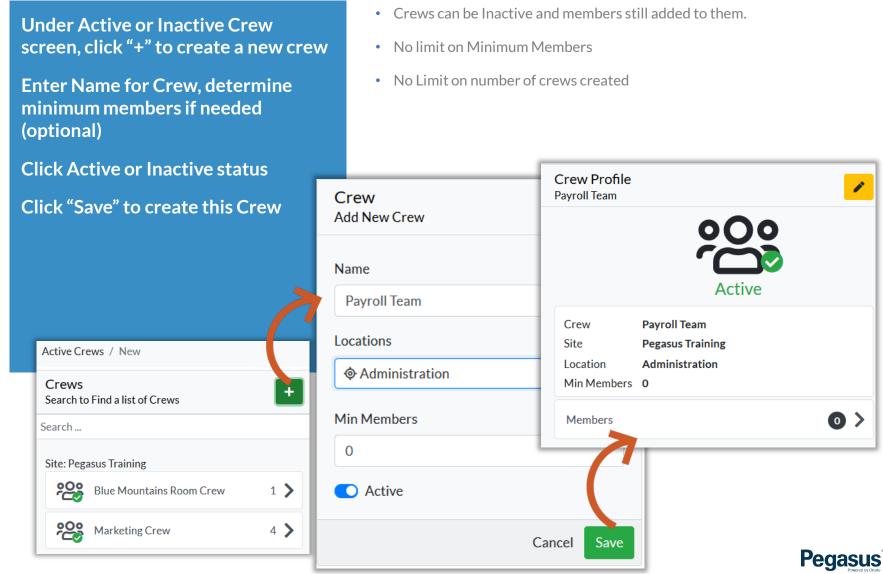
- Added people are instantly visible in crew.
- Icon to add people to crew is not visible if user rights do not allow.





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### Managing Crews – Creating New



# **OPTIONAL TOOLS**

### **Optional Tools – Batch Job Module**

When choosing to add a Crew or person type to a Training or Assessment event, you click the Bulk Add Icon.

Once chosen, the "Select All" option will appear. Add Attende

Clicking this will select all workers from the group and then you can "Add" them all in one go.

A new screen will prompt.

Can Manage Classroom Training Can Manage Online Training

Add A	ttendee(s) to Training	
Search		٩
Marketi	ing Crew	K× -
Any Typ	es	•
	Adam Boyle	41437
-	Pegasus	
120	24 Seven Excavations	
12	ONSITE TRACK EASY PTY LIMITED	C
	Pegasus Management Pty. Limited	
	aboyle@pegasus.net.au	
	Damien Challen	918338
	Pegasus	
-	ONSITE TRACK EASY PTY LIMITED	C
	Onsite HQ Site Employer Pty Limite	ed
	dchallen@pegasus.net.au	
	Jane Smith	3284265
-	Pegasus	
	ivojdanoski@pegasus.net.au	
	Marko Stefanovic	1437971
	Pegasus	
	hpatel@pegasus.net.au	
	Sarah atel	1437972
2	regast	
	jennifer.miller@lendlease.com	
	_	
Soloot /		Concol Add

- If you have relevant Manage Classroom/Online Onsite Track Easy permissions, you will see the Batch Cog Icon on the top toolbar.
- The Batch Job Module is hidden from view until the icon is clicked.

Search			Q	
Market	ing Crew		× •	
Any Typ	bes		•	
	Adam Boyle Pegasus 24 Seven Excavations ONSITE TRACK EASY PTY LIM Pegasus Management Pty. Limi aboyle@pegasus.net.au		~	
•	Damien Challen Pegasus ONSITE TRACK EASY PTY LIM Onsite HQ Site Employer Pty L		~	
	dchallen@pegasus.net.au			
•	dchallen@pegasus.net.au Jane Smith Pegasus ivojdanoski@pegasus.net.au	3284265	~	
•	Jane Smith Pegasus	3284265 1437971	<b>~</b>	
•	Jane Smith Pegasus ivojdanoski@pegasus.net.au Marko Stefanovic Pegasus		~ ~ ~	→

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### **Optional Tools – Batch Job Module**

Prompts before confirming will happen whenever a batch event occurs showing possible outcome.

Once batch started, you can view progress. You can not make changes

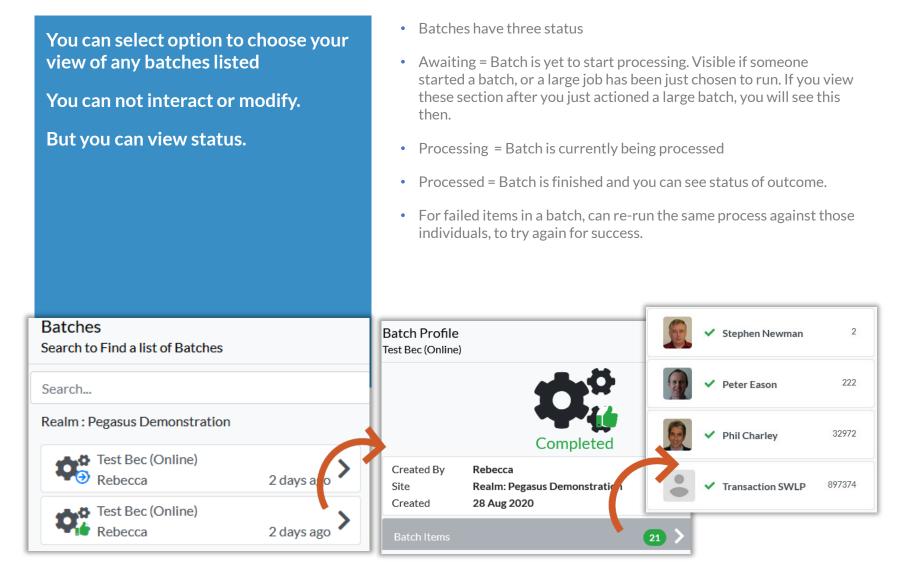
Batch status will change over time and progress bar will be visible.

- If when bulk adding, people are already in the event they will be added to, it won't add them a second time.
- No email notifications are sent out. The Batch progress is where you will see the outcome.
- Once complete, the relevant actions will take place (emails to attendees for example).

Pegasu	Dashboa	ard Pegasus Demonstrati	on 👻	<b>9</b> User ∨	<b>¢</b> :			
🗰 Batches 🗸	All Batches							
	#	Status	Description	Pr	ogress Created	Creato		
Awaiting Processing	113	COMPLETED	TRAINING_BULK_ADD - Whitehave Classroom	n Coal Open Cut Induction	24/24 27 Jul 2020 17:50	Rebec		
Processed	112	COMPLETED	TRAINING_BULK_ADD - Test Bec (C	lassroom)	24/24 27 Jul 2020 17:02	Arash		
	107	COMPLETED	TRAINING_BULK_ADD - Test Bec (C	lassroom)	25/25 27 Jul 2020 11:43	Rebec		
Varning You are about to add 5 workers to training		COMPLETED	TRAINING_BULK_ADD - Test Bec (C	Inline)	1/1 24 Jul 2020 16:02	Rebee		
Processing may take some time. Progress		IN_PROCIESS	TRAINING_BULK_ADD - Demonstra	ition Course 07	24 Jul 2020 10:15	Thinh		
monitored where you see 🏟		# catus	Description	Progress	Created Cr	eator		
Are you sure?	Yes No	114 IN_PRO	GRESS TRAINING_BULK_ADD - Ir		29 Jul 2020 Da 15:37	amien		



### **Optional Tools – Batch Job Module**





Report loads Business Intelligence Reports in a New Browser Tab

Access is available to all Client Portal Users

Reports can be run or scheduled as necessary.

Multiple can be sent the same report on a schedule via email.

- Additional information on Scheduling and managing reports is listed here: <u>https://kb.pegasus.net.au/display/CA/Business+Intelligence+Reporting</u>
- Video guides and Cheat sheets are accessible on that page

edule via emali.	Peg	asus 🛧 Library	
	Libra	ary Q	
	0	Name	Description
		Cardholder Audit History	Person Report - List of Cardholders and their audit history
		Cardholder Block Report	
		Cardholder Competencies By Crew Report	Competency Report - List of cardholders and the competencies searchable by crew
		Cardholder Competencies Report	Competency Report - List of cardholders and their competencies
		Cardholder Competency Assignment Audit	Competency Report - List of cardholders and their competencies and competency steps assigned aud
		Cardholder Contact Details	Person Reports - List of cardholder contact details displayed by site selected
		Cardholder Detailed Report	Person Report - List of person and contact details
		Cardholder Report	Person Report - List of Personal and Contractor details
		Cardholder Without Competency	Competency Report - List of Cardholders without a selected competency
		Company Cert Key Status By Site	Company Report - List all companies assocciated with a site and the current status of their cert keys.
		Company Compliance	Company Report - High level summary of contracting company subscriptions (s)
Deport		Company Contacts	Company Report - List of Companies per site, their contact and company details
Report			

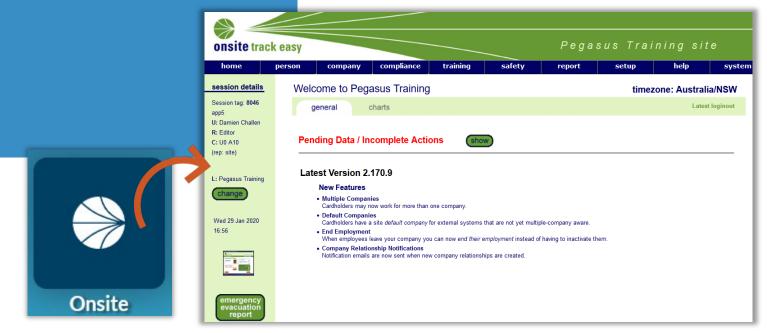




Under Onsite – Will open in new tab an instance of Onsite Track Easy, relevant to your user permissions.

Changes made in Client Portal or if made in Onsite Track Easy, are instantly synced between the two.

- Onsite contains features still not implemented in Client Portal.
- Logpoint Configuration, Safety Selections, creating new Roles and Competencies; are all items still created presently in Onsite Track Easy and are not implemented in the Client Portal.
- If you can not find the tool you need, enter Onsite Track Easy. Changes made will be reflected in the Client Portal. E.g. logging an overstayer out of onsite will reflect in the Onsite Now in Client Portal.



### **Optional Tools – Companies**

Companies icon will load in a new browser window, the Company Compliance Client Access View

Access available to all Client Portal Users, locked to your Company Scope.

Reports from this Scope are available to Admins with login permissions.

- Show Complaint and Non-Compliant companies
- Able to view status, subscriptions, compliance documentation and expiry dates
- More information available at this site which contains User Guides and Videos available:
   https:///kh.pagagus.pat.au/display/CA/Company/LPro\_Qualification LPortal

https://kb.pegasus.net.au/display/CA/Company+Pre-Qualification+Portal

	. Organisations	Associated Organisatio	Associated Organisations						
	Facilities	Search Organisation	Q Filter by category				All Compliant Non-Compliant		
	🗭 Logout	Registered Business Name	Business	Number	Created	Last Modified	Active	Compliance Status	
		Enter No. of Lot of L	ABN	1005418	2 years ago	2 years ago	~	2 years ago	
		Constitution of any local de-	ABN	17528072540	3 years ago	10 months ago	~	2 years ago	
		English and an other	ABN	73003640246	a year ago	a year ago	~	a year ago	
		En anteres antes	ABN	79222649296	a year ago	a year ago	~	a year ago	
		English and	ABN	720304534	a year ago	a year ago	*	🙁 a year ago	
		And the second s	ABN	7923036244	a year ago	6 months ago	~	🙁 a year ago	
		A CONTRACTOR OF	ABN	1001257457	a year ago	a month ago	~	🙁 a year ago	
		A construction of the same	ABN	100204048	a year ago	a month ago	*	🙁 a year ago	
Companies		The set of	ABN	40421208274	a year ago	5 months ago	~	😢 a year ago	
		Property operation of Social Pro-	ABN	11002294/20	4 years ago	a year ago	*	😣 a year ago	



### FOR QUESTIONS OR ASSISTANCE, PLEASE CALL

## 1300 131 194

## OR EMAIL support@onsitetrackeasy.com.au

