Our Learning Management System (LMS) is a comprehensive platform for delivering online course content and enrolling learners into classroom based sessions. It handles user account creation, enrolments, course status and classroom management for our clients.

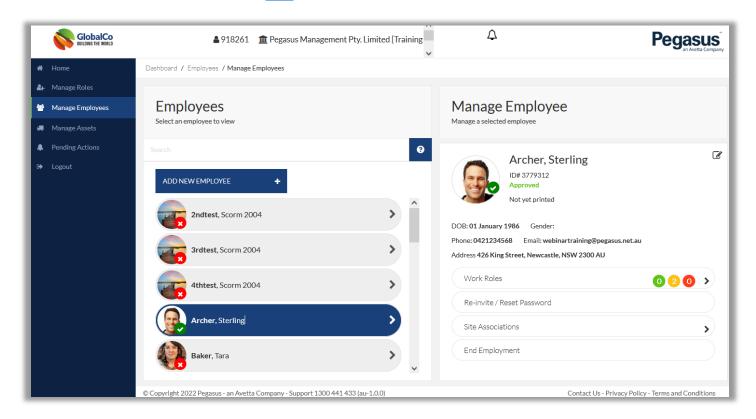
For workers, they can login, see their courses they are required to complete, view their overall course status, view classroom session details and view, download or print any awarded certificate from completed training.

Let's start by reviewing the welcome emails a worker will receive.

1. Initial enrolment

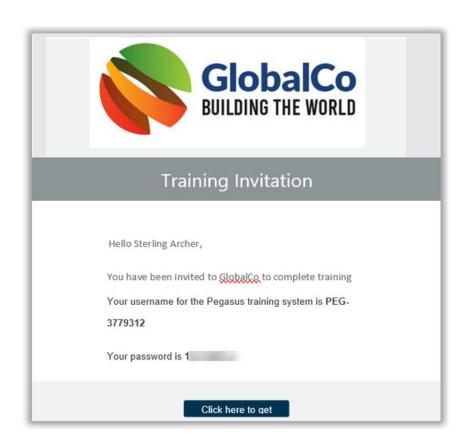
Company Administrators (either client or supplier/contractor company) will typically enrol their workers into courses from a Worker Portal.

Worker Portal information can be found here



GlobalCo Worker Portal Interface

From here the worker will apply for a Site or Trade role. If any online or classroom courses are required, the worker will be sent an email notification to their listed email address informing them of their login ID credentials and subsequent emails for any enrolments (online or classroom).



Initial Worker Training Portal Login



Sample enrolment email from Worker Portal Site induction

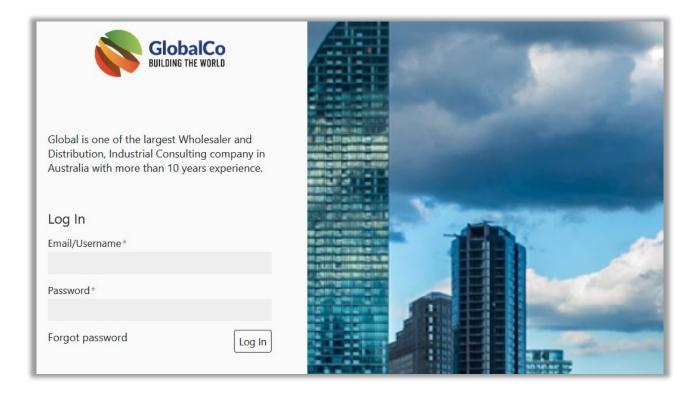


Sample Classroom Enrolment email

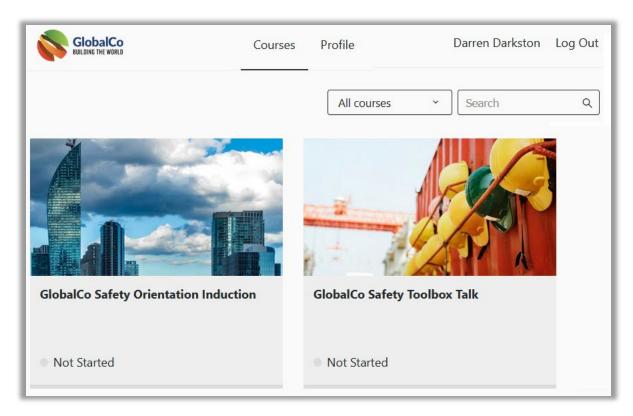
2. Accessing the Learning Management System

Using the email link within the course invitation, the worker be taken to the LMS login page.

Example LMS login looks like this:

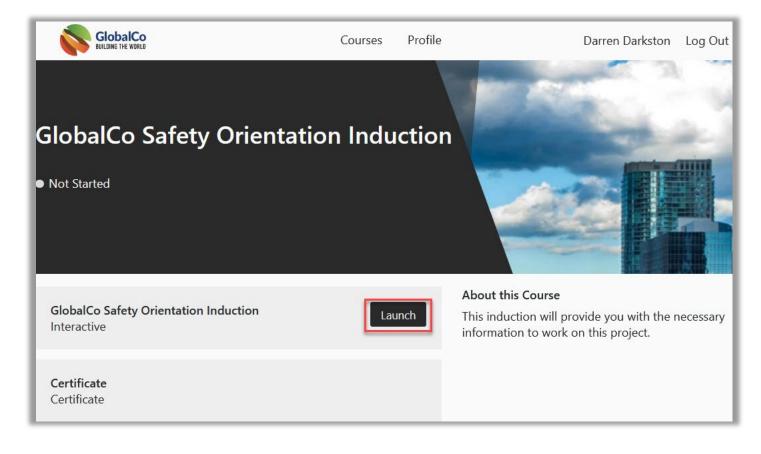


Once logged in the worker will see all assigned courses and their course status.



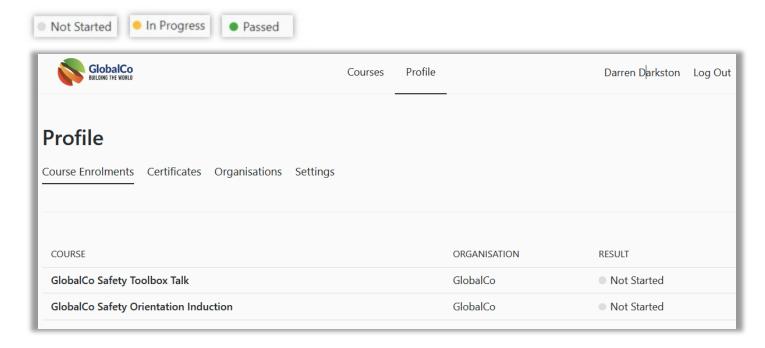
Home page of LMS for a Worker

Learner can click on any course to view its requirements and launch the required content.



3. Worker Profile

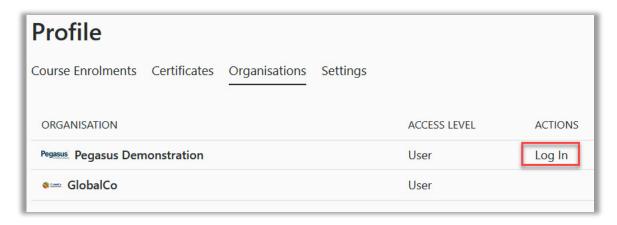
Under the Profile tab, the worker can view all enrolled courses and the course result/status. The possible results are: Not Started, In Progress or Passed.



Profile View Screen

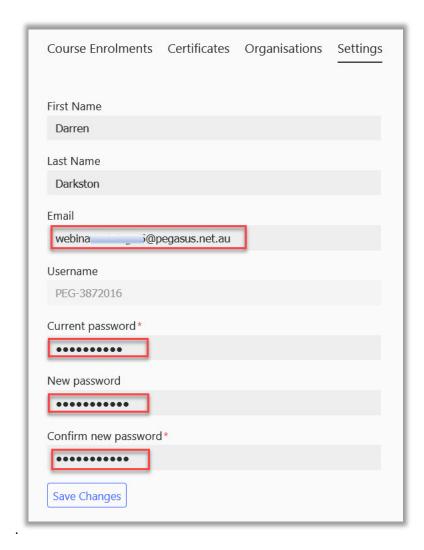
Any completed course certificates will appear under the Certificate tab. The Worker can save, print, or download their certificates.

Under the Organisations tab, the Worker can switch between clients that they have assigned training. Allowing for smooth navigate between client LMS environments.



Organisation Tab

Under Settings, the Worker can add and/or edit their email address and edit their password.



5. Troubleshooting

Please refer to this guide for any troubleshooting questions: Click <u>here</u>