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Log Into Worker Portal

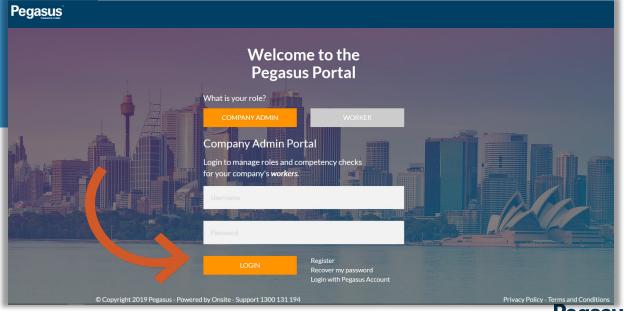


LOGIN

Select, "Company Admin" Enter your username and password and "Login".

If prompted, enter your company name and "select".

- Follow this guide this step-by-step guide to register new workers or manage existing workers in the Contractor Management System
- For Company Administrators, Select the **Company Admin** option before logging in. This will ensure you are correctly signing in to manage all of your company's workers.
- For the correct Worker Roles portal you want to enter, head to: https://Pegasus.net.au/contractors and open the Client's Contractor facing information page for more detail. The correct portal link page will be listed there.
- For all things Worker Portal Related head to https://kb.Pegasus.net.au/display/occs/Worker+Portal



Log Into Worker Portal

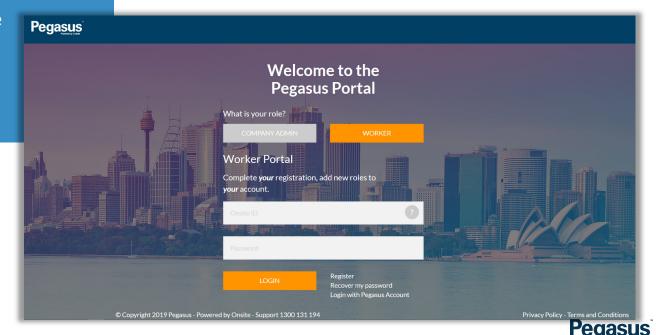


INDIVIDUAL WORKER PORTAL

Not all Portals have this feature. The option will be shown on Portals that supports it.

Look to the user guide on that Portal's Help & Resources Page for more information

- If your portal has the Individual Worker Login feature, this will show as the "WORKER" option on the portal login screen.
- Using your personal Onsite Track Easy Username and Password, this will allow you to login and view your profile in this portal. You must have been previously invited by your Company Administrator.
- The Individual Worker Portal is not covered in this user guide, but more information can be found here: https://kb.pegasus.net.au/display/OCCS/Individual+Worker+Portal



Log Into Worker Portal





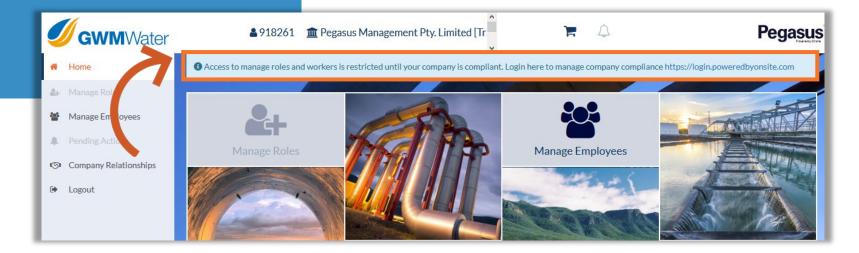
Company Compliance Notification



NOTICE

If your Company Compliance is out of date, or not completed, it will need to be rectified before managing workers.

- This is a newly added component requested by the Client of the portal where this is appearing
- For companies that are compliance, the portal will work as normal
- Notifications would have been previously sent to the Company Administrator informing of expiring Company Compliance documents
- Check your company information to see who is listed as the Company Administrator and possibly change if that is incorrect.
- More information on Company Compliance can be found here:
- https://kb.pegasus.net.au/display/OCCS/Company+Pre-Qualification+Portal





Company Compliance Notification



NOTICE

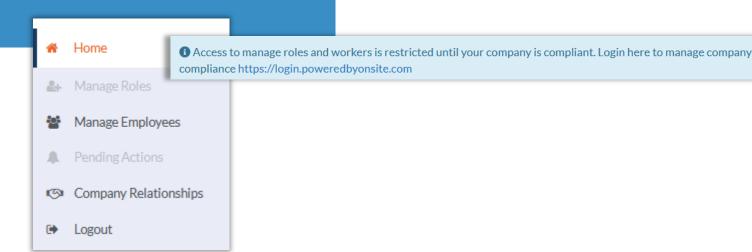
Manage Employees still allows you to add new employees and edits existing personal information on current ones.

You will not be allowed to add sites or roles to workers until Company Compliance is resolved.

- The message "Access to mange roles and workers is restricted until your company is complaint. Login here to manage company compliance https://login.poweredbyonsite.com
- The above link points to the Pegasus Gateway, were you can link your Company Pre-Qualification Portal account and Worker Portal Account (also called Onsite Track Easy account) together to then mange your Company Compliance data under the one login. More information on the Pegasus Gateway can be found here: https://kb.pegasus.net.au/display/OCCS/Pegasus+Gateway
- If unsure of steps, first check the Contractor Website for the Company Compliance Process.
 Go to https://Pegasus.net.au/contractors

Scroll to the relevant Client page Read the "How to Register Company" section for all required steps for that Client.

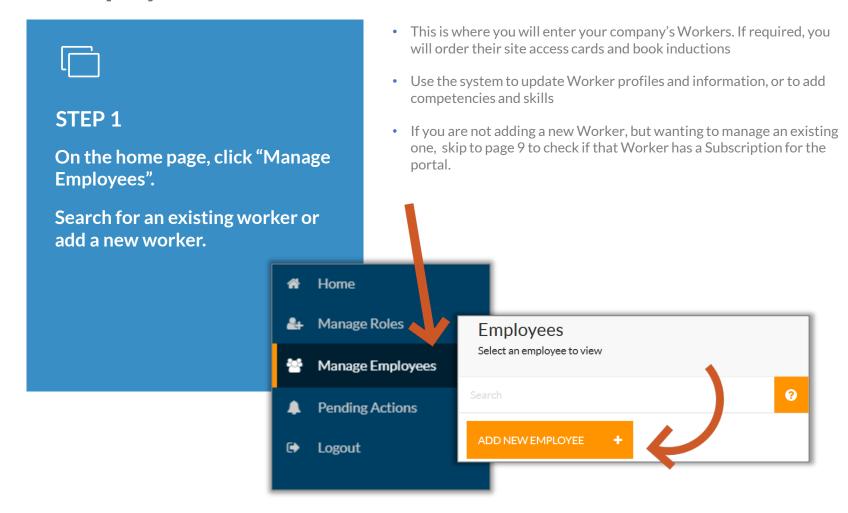
• Not all portals have this enabled.







Worker Registration – Adding New Employee





Worker Registration – Adding New Employee

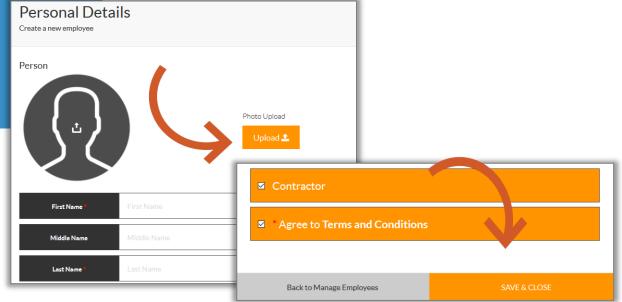


STEP 2

Upload a photo and enter the employee's details.

Scroll and complete all fields, then click "Save & Close".

- The information entered here will be displayed on the Worker's Pegasus profile
- If the Worker is a contractor and not an employee of your company, tick the box next to "Contractor"
- Read the Terms and Conditions and tick the box to create a new Worker in the system
- We can now continue to add roles, assign to sites, and upload documents for this Worker, after paying a subscription (if required)



Worker Registration – Adding New Employee



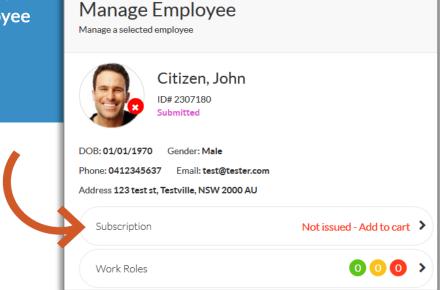
STEP 3

You can process the payment for the worker's subscription (if required) at a later time.

Or click "Subscription" and pay

before proceeding to add roles to Employee

- If you need to leave the process and come back at a later time, log out or process the payment and then log out. The card application will be under Pending Actions > Continuing Applications
- If you are completing the process now, click on the Subscription tab and follow the process to pay for that Subscription (if applicable)
- A Paid Subscription is required for some portals before being able to add Roles
- For payment process, refer to the Shopping Cart section later in this guide







Adding Sites

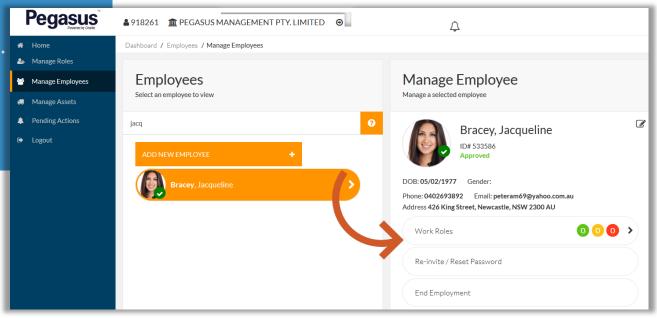


"Work Roles".

On the "Manage Employees" page, search for the worker and click on the worker.
Then under their profile click

This will open the "Manage Roles" section.

- NOTE: This section has assumed that the Worker already has a Subscription (if applicable), as this is a prerequisite for adding Sites and Roles. *Please note that not all Portals use this feature*.
- Multiple sites can be added at once
- Worker must be associated to a site to work there
- If you do not see the site access required, check that you are in the correct portal





Adding Sites



STEP 2

If no Sites are previously selected, you will be prompted to select a site first.

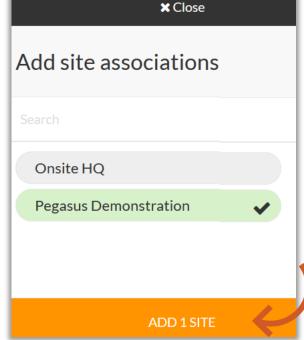
Click "ADD SITE"

Choose the sites the worker will be at, then click "ADD # SITE"

- Multiple sites can be added at once
- Roles can not be chosen/managed until sites are selected first
- If you do not see the site where access required, check that you are in the correct portal
- Other company administrators can see what sites this Worker is associated with in the Portal, so that may help when managing employees. Where possible, only add sites Worker will be attending. You can remove site associations if Worker no longer needs to attend

that site.







Adding Sites



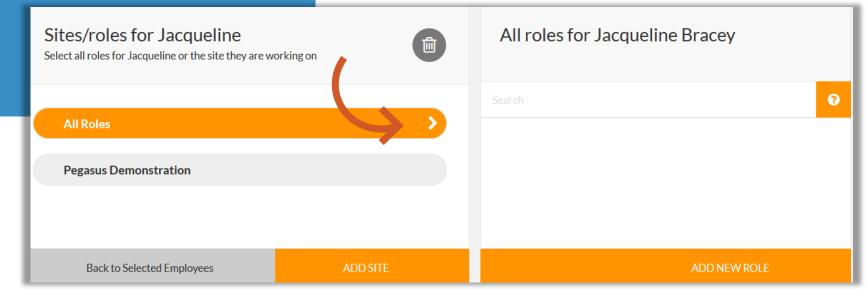
STEP 3

Selected Site(s) added will now be displayed for the Worker.

Click on "All Roles" tab, this will open the option to add or manage roles on the right of the screen.

Roles can now be added if required.

- You MIGHT get roles added automatically depending upon the site and the Portal you are in.
- If you have had roles automatically added, these are a Site requirement and need to be completed. Site will be looking for these roles to be complete and active.
- If you delete a role, you can re-add it.
- · Adding new roles are covered in the next section of this guide







Shopping Cart Payments



STEP 1

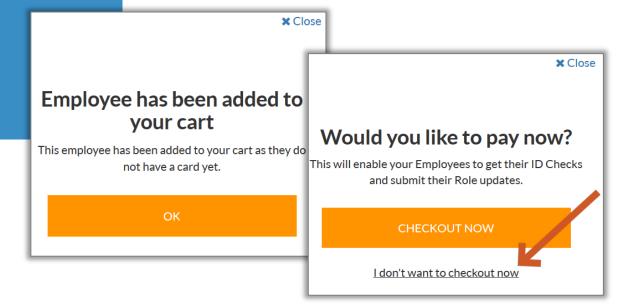
Review the shopping cart prior to processing payment.

Click the "Shopping Trolley" icon to continue.

- Payment depends on the portal system and may be for adding or updating a subscription, applying for cards, and some roles and inductions.
- If something requires payment, the shopping cart will be highlighted at the top of the page



- Multiple items can be paid for at the same time.
- You can continue in the system and return to the Shopping Cart later, to pay items in one go.





Shopping Cart Payments

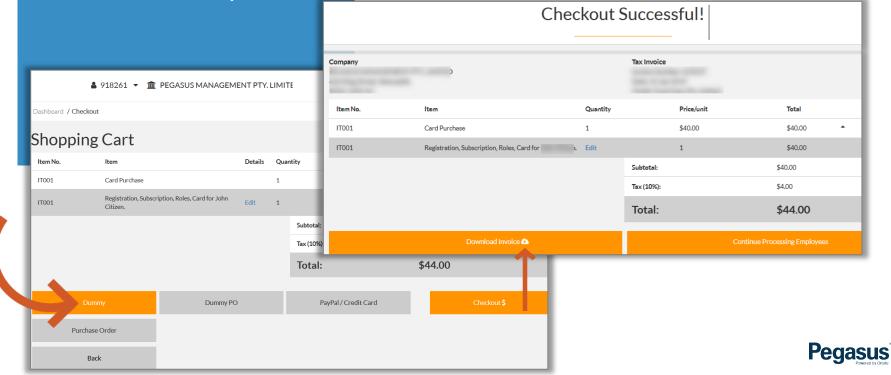


STEP 2

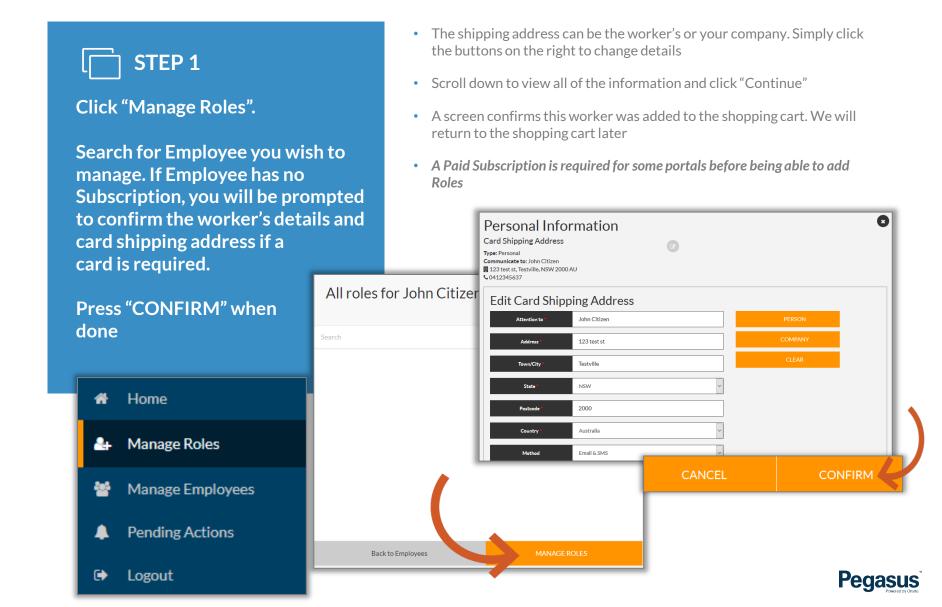
Review the shopping cart prior to processing payment.

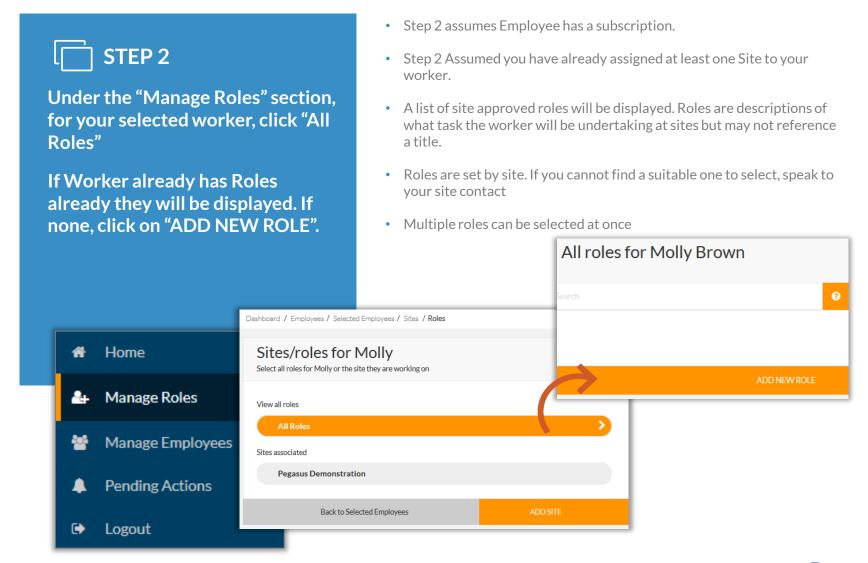
Click "Checkout \$" to proceed.

- Payments can be processed by credit or debit card, or Purchase Order (upon prior approval)
- A tax invoice will be produced and will also be emailed on successful payment.
- Items can be removed from shopping cart

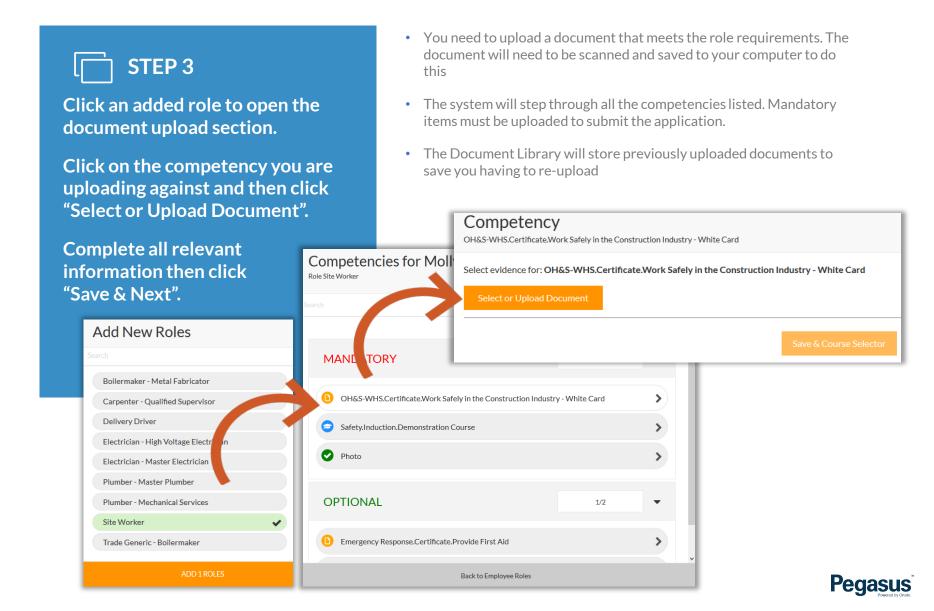




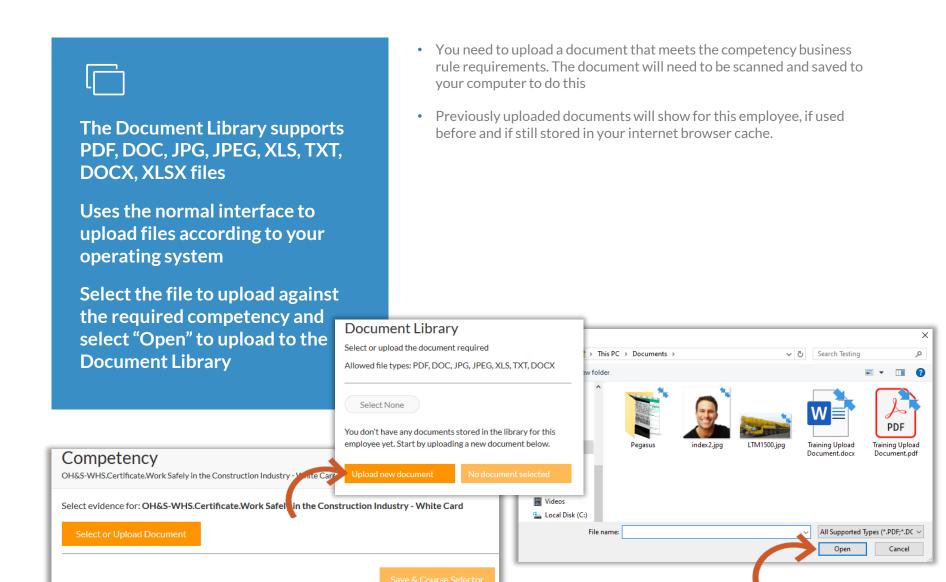






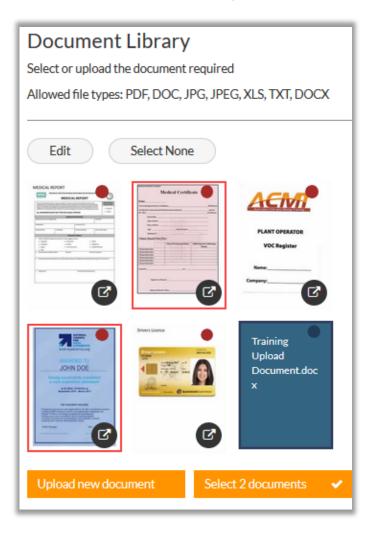


Worker Registration – About The Document Library

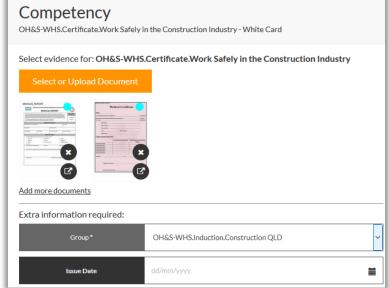


Pegasus

Worker Registration – The Document Library



- Multi-Page PDF documents are read by the library and pages are extracted so they can be previewed. Arrow in bottom right of each icon allows to preview file in new window to see contents in more detail
- Multiple documents can then be selected if needed to supply correct evidence for the competency you are uploading evidence for
- Can upload additional documents if necessary (if evidence is across a PDF and Word document for example) and they can also be selected together when uploading the evidence
- Word Documents are NOT extracted. You can only select the word document as evidence, you can not preview it.
- No limit on uploads to library or against competency when uploading evidence.





Worker Registration – The Document Library



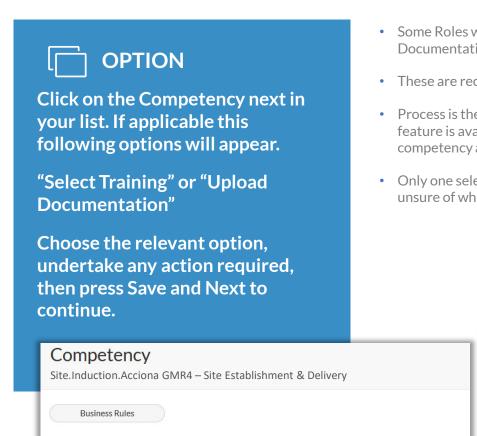
Document Library Select or upload the document required Allowed file types: PDF, DOC, JPG, JPEG, XLS, TXT, DOCX Finished Editing Remove All

 Select Edit in Document Library to edit what current documents are visible for this worker.

- Old documents will be displayed, if previously uploaded. Use the EDIT button to display the option to DELETE the documents no longer required to stay in the Document Library for ease of access.
- Click the "X" next to each document to instantly remove it from the Document Library. This will NOT remove it from the Workers competency. It just removes the quick access to that document. You can always re-upload the document if the incorrect one was deleted.
- Once finished editing the document in the library, click "Finished Editing" to return the Document Library view back to the normal layout.



Worker Registration - Upload Proof or Do Training



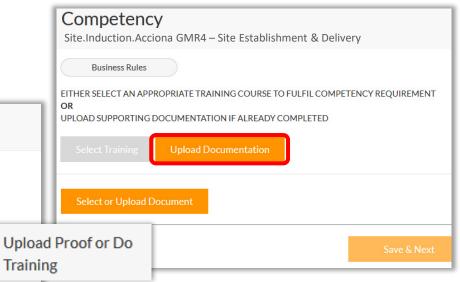
EITHER SELECT AN APPROPRIATE TRAINING COURSE TO FULFIL COMPETENCY REQUIREMENT

Once the application is submitted the employee will be enrolled into our online training platform. Please ensure

UPLOAD SUPPORTING DOCUMENTATION IF ALREADY COMPLETED

they check their email for instructions.

- Some Roles will offer a new option Select Training or Upload Documentation
- These are recognisable by the University Icon next to the competency.
- Process is the same as Training or Uploading documents, but the feature is available under the one competency to do should that competency allow for that option.
- Only one selection is required here. Click on Business Rules button if unsure of what evidence to supply for this competency,





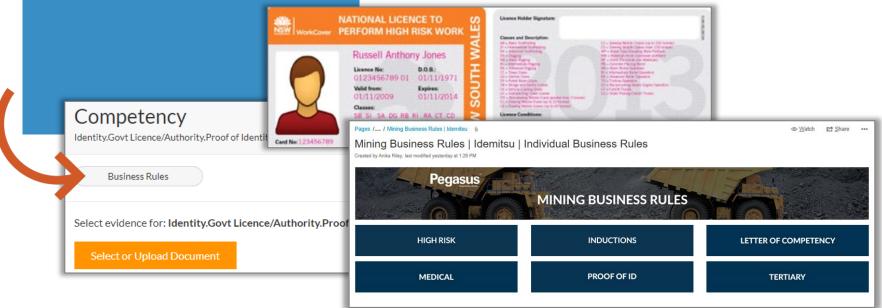
Worker Registration - Note on Business Rules



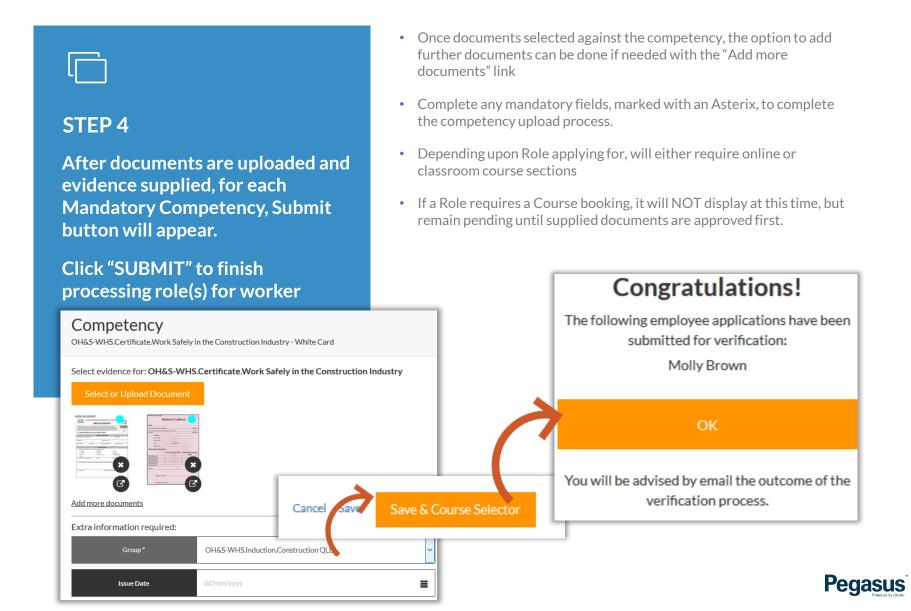
BUSINESS RULES FOR ROLE AND COMPETENCY REQUIREMENTS

Click on the Business Rules link in the file details section.

- The Business Rules will help you understand the information that must be supplied to meet role requirements.
- Business rules will display the document and upload requirements, and an example document. Competency expiry periods may also be noted.
- Uploading the correct document(s) will ensure a smoother application
 of roles to your worker. Incorrect documents will be returned to the
 submitter and can cause delays in role applications.
- If you wish to view all the business rules for this client, visit their Contractor page by clicking on the relevant tile at https://Pegasus.net.au/contractors









NOTE

If Portal has feature enabled, details will show when prompted to continue with:

- 1. Online Courses
- 2. Classroom Courses

- Notes below will appear in portals with this activated
- Does not stop Portal Administrator from continuing with the Worker Role application
- Training related emails will follow once documents to be submitted, are approved.
- Should Worker application be returned; documents will need to be actioned, re-submitted and approved, before training enrolments will be sent.

Competency



Site.Procedure.Moolarben - Personal Electronic Devices

Classroom Courses

Enrolment in this training course will not be available until all documents have been verified and approved. On approval, you will be emailed instructions to enrol your worker and select a classroom session.

☑ Enrol in required courses for competency?



Generic.Induction.Yancoal Generic Induction

About Training: This induction applies to all employees and contractors working on a Yancoal Site. It provides key information on our people, values, safety and envronmental procedures

Online Courses

Enrolment in this training course will not be confirmed until all documents have been verified and approved. On approval, an email with instructions to complete the online training will be sent.

☑ Enrol in required courses for competency?

Next

Checkout



Checkout



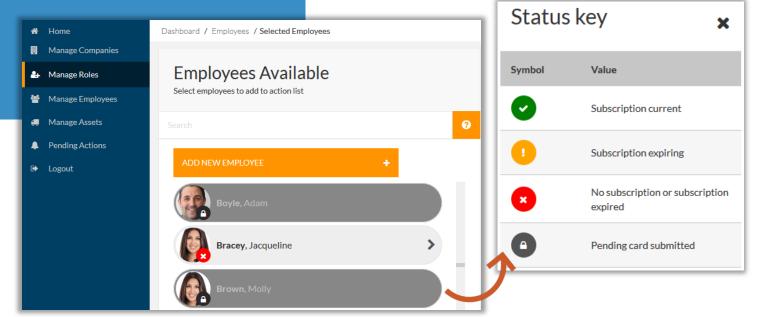




STEP 5

Once all uploads are completed and role has been submitted, the worker is now locked, pending document approval from Pegasus

- NOTE: if multiple roles are being added at same time, documents for ALL ROLES need to be uploaded before SUBMIT button is available.
- Processing times for application submissions will vary per client site however the standard processing timeframe is up to 2 business days.
- Can now process other workers if necessary
- Portal Administrator that processed this Employee will be notified via email of approval/application return status.
- Can view under Pending actions if Company Administrator is away and has been returned in their absence. Notes will be listed in Pending Actions if some action are required to re-submit.







SUBMISSION PROCESS

After Portal User submits role application

Documents are viewed and verified where appropriate by Pegasus

Once all approved, Verification email sent to Portal User and Worker

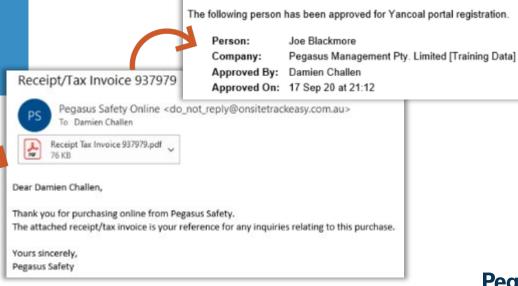
Congratulations!
The following employee applications have been submitted for verification:
Joe Blackmore

OK

You will be advised by email the outcome of the verification process.

- New feature added to configured Worker Role portals.
- Training enrolments are NOT sent through to the worker until uploaded documents are approved first, can take up to 48 hours to be actioned.
- If Application is returned to Portal Administrator, requested action MUST be resolved, role re-submitted and verified BEFORE training enrolments will be sent
- Once documents are approved, Portal Administrator and the relevant Worker are informed.

Dear Damien Challen.







STEP 6

Any enrolled training is now sent to the Portal admin and the Worker

- 1. Online courses can be started now by the Worker
- 2. Classroom Courses require Session Selection

training emails for reference or to action if required.

Portal administrator that submitted the role application gets a copy of

- · Click on the hyperlinks to launch training content
- Classroom courses require choosing a date/time to attend



Yancoal Australia Enrolment Approved

Hello Joe Blackmore,

As part of your compliance to work for Yancoal Australia you must successfully complete the following training which has just been approved -

Moolarben General Induction V2

This is a classroom course so you will need to select the session that you wish to attend by clicking the 'Select Session' button below, or by pasting the link below into your browser.

Select Session

https://qa.onsitetrackeasy.com.au/trainingservice/enrolment/cf6b389c-30e1-4691-92c7-0a04e1daa497/select-session



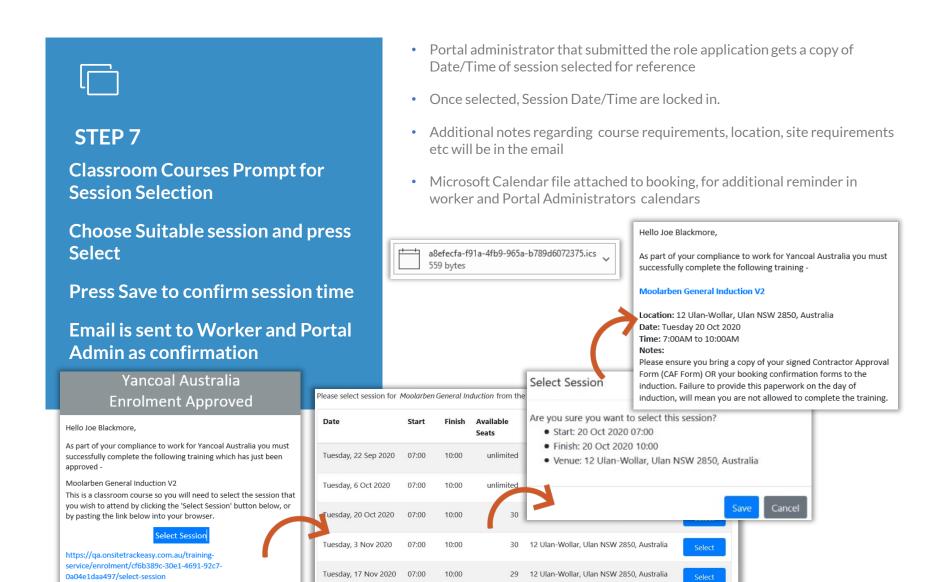
Hello Joe Blackmore.

As part of your compliance to work for Yancoal Australia you must successfully complete the following training which has just been approved -

Yancoal Generic Induction







Pegasus



Pending Actions - Subscription Renewals

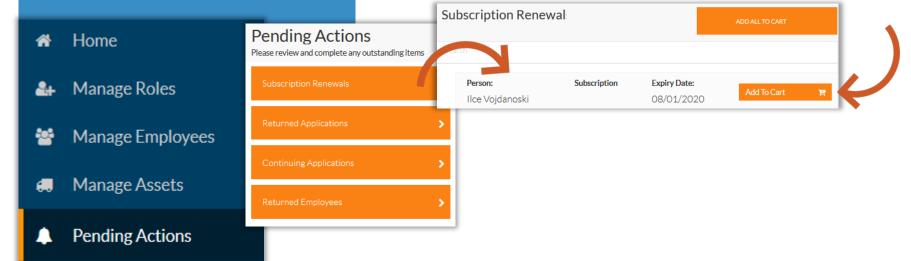


Logout

Continuing Applications – Shows any unsubmitted applications that were started by administrators. You can search for a worker and continue, or cancel these applications. Helpful if original person that submitted has changed and you want to continue.

- Pending actions essentially allows company administrators to check on the status of applications and workers without a lot of searching.
- If you had not originally submitted an application, (i.e. Administrator that did is now on leave) you can see the status of any unfinished items.

Pegasus



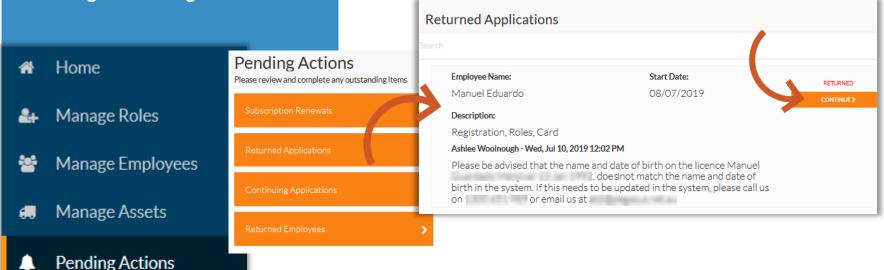
Pending Actions - Returned Applications



Logout

Returned Applications – Any application that does not meet the Client's Business Rules will be returned to be resolved. You can then re-open the application and correct the item(s) listed as needing to be changed.

- Pending actions essentially allows company administrators to check on the status of applications and workers without a lot of searching.
- If you had not originally submitted an application, (i.e. Administrator that did is now on leave) you can see the status of any unfinished items.
- Common returns are: Incorrect document uploaded (i.e. wrong paperwork for a competency), expired documents uploaded, incorrect photo uploaded that is not in a passport style format.
- Application can be continued and only the returned items will need to be addressed before re-submitting.





Pending Actions - Continuing Applications



Home

Manage Roles

Manage Assets

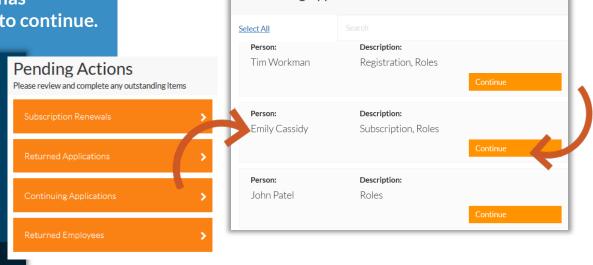
Pending Actions

Logout

Manage Employees

Continuing Applications – Shows any unsubmitted applications that were started by administrators. You can search for a worker and continue or cancel these applications. Helpful if original person that submitted has changed and you want to continue.

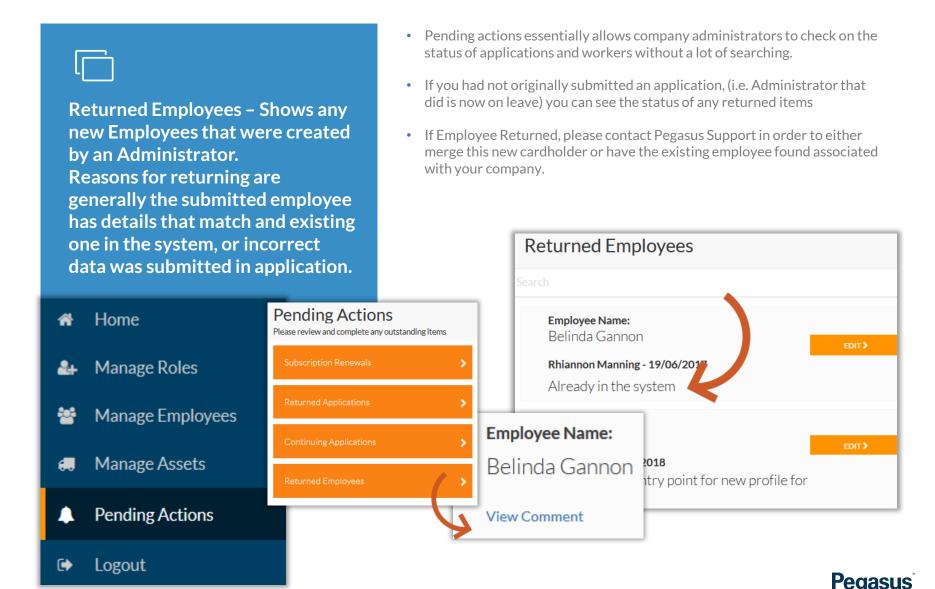
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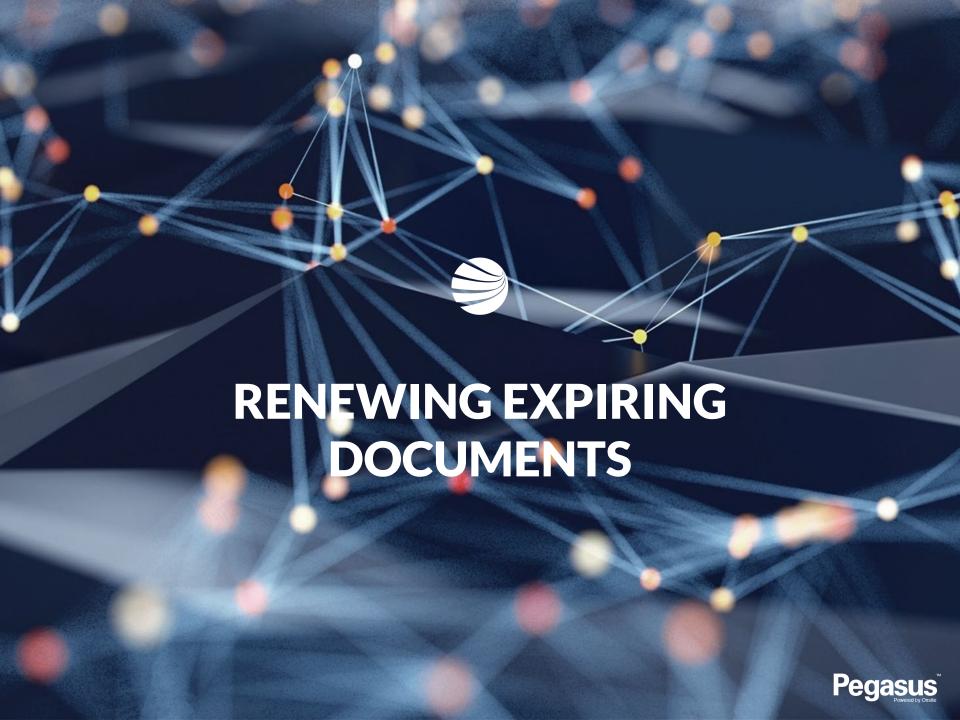


Continuing Applications



Pending Actions - Returned Employees





Renewing Documents



STEP 1

Click on "Manage Roles" and find the Employee you wish to view.

View the Role you wish to see the Status of.

If the Role has an expiring Competency, it will list the earliest expiring date against the Role.

- Documents that *have* expired will generally be requested when applying for Roles. As that document related to a competency has already expired, then you would follow the normal process on the slides under "Adding Roles" section starting on slide 14.
- Renewing a document that is *due* to expire, you can upload a newer document in advance of it expiring. Once approved, this will then add the updated document to your profile and the competency will then reflect the new end date of that document.
- Some competencies never expire, due to the business rules of the client. Check the relevant business rules for that competency.
- Expiring Competency notifications are sent to Company Administrators and Worker's email address at both 30 days and 7 days before expiry.



Renewing Documents



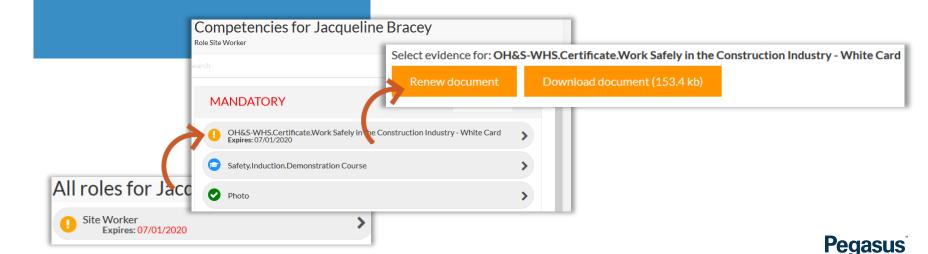
STEP 2

Click the competency you wish to update.

Click the "Renew document" button

This will open the Document Library page.

- In order to renew a document, the option will only appear after the competency reaches the 30 day expiry period. Prior to this, the "Renew document" option does not appear.
- You can at any time download the existing approved document assigned to the competency by pressing "Download document" and save it to your computer., even if it isn't due to expire. This is useful if you are requiring to upload this in a different clients portal, or can not easily find the file on your computer.



Renewing Documents



STEP 3

Click on the required option for upload (already in Document Library or Upload new document)

Complete any Mandatory Fields Click Save and Submit.

Now will be sent to Pegasus for

approval.

- Follow the same steps shown in "Adding Roles" slide 18, to understand how the Document Library works if unsure.
- Additional document evidence can be uploaded against the competency if required. So multiple files can be uploaded and submitted for the competency.
- Not all file uploads require "Group" "Issue Date" "Expiry Date"
 "Comments" contents to be filled out. If one is Mandatory, you will not be
 able to submit until it id completed.
- Once Submitted, will then lock profile with Pegasus to aprove.

