Pegasus
an Avetta Company

Connecting a competent workforce

Kiosk LP6/7/8 Printer Guide

Kiosk
Overview

❖ This guide assumes that you already have some knowledge of the Kiosk device and have the keys to access the Printer.

❖ This guide will take you through ensuring the correct settings are configured on the Printer and then paper is aligned correctly.
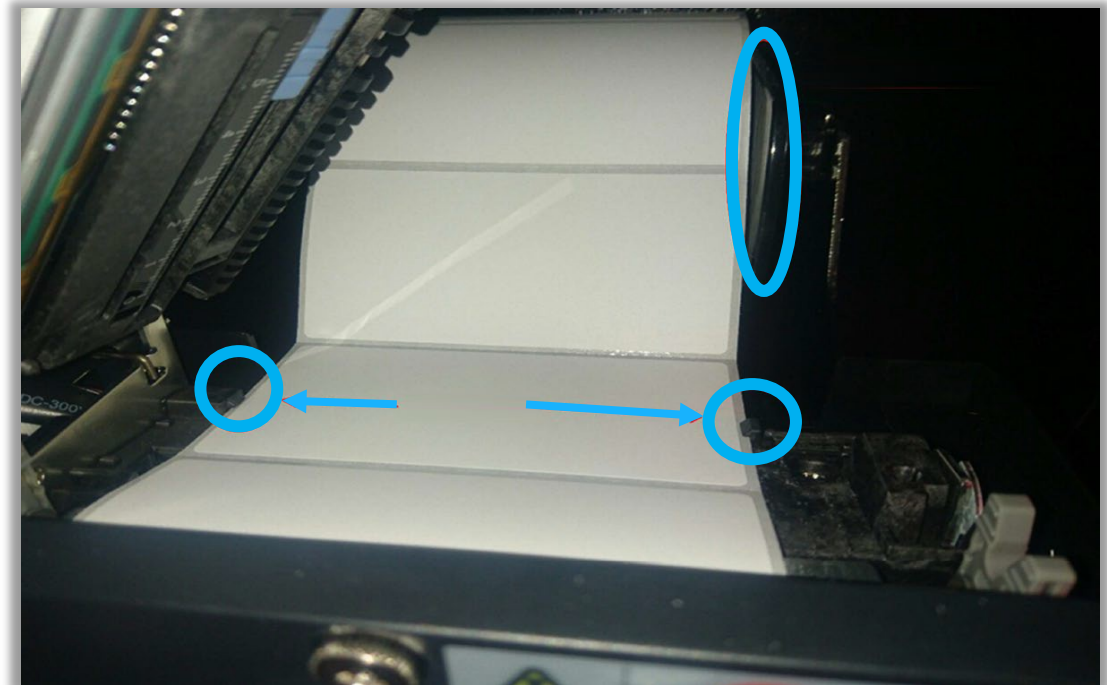
❖ All Kiosks use Non-Perforated Sticker Rolls.

Pegasus™

❖ The Citizen CL-S400DTZ printer can be opened up by pressing the Printer Head Release button on the front of the printer.

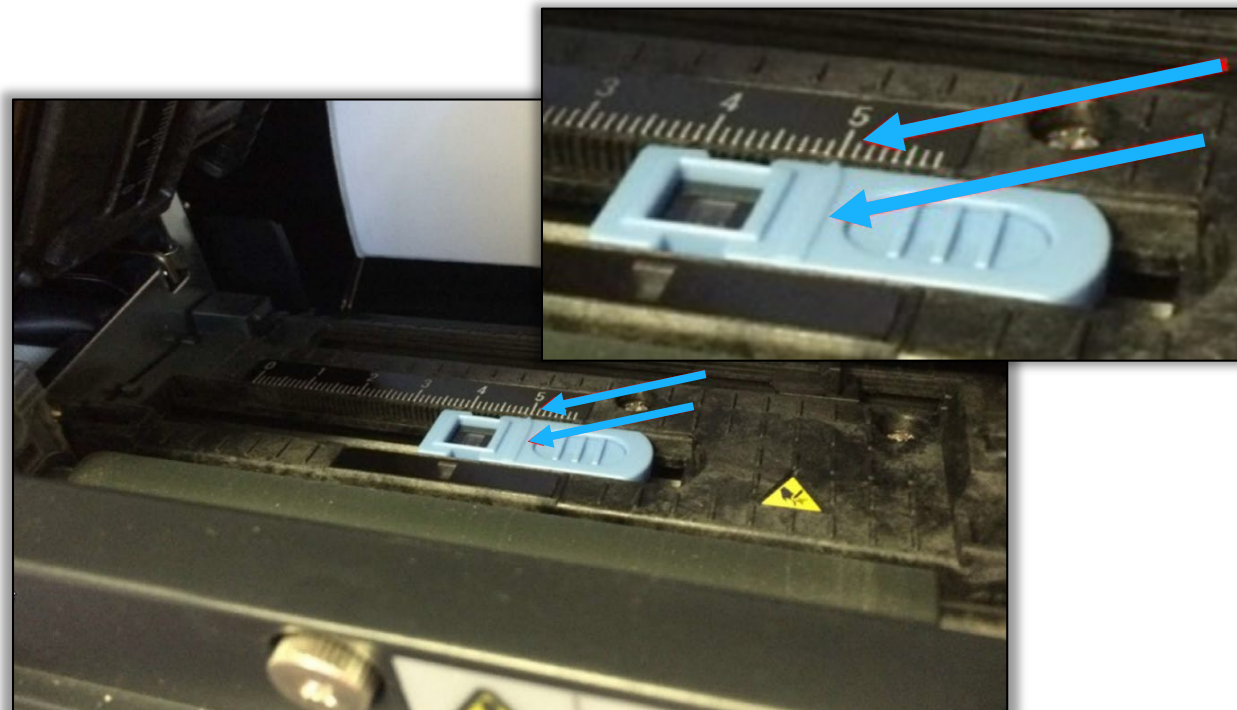❖ This will open up the printer so we can investigate and confirm the settings inside the printer and the paper roll.

Pegasus™

Kiosk
Sticker Aligning

❖ Align the Paper as shown

❖ You can see the sticker roll needs to be guided under the guides for paper to correctly be fed and exit the printer to be cut.

❖ Once opened, we need to ensure the plastic paper roll aligner is on the right of the sticker roll

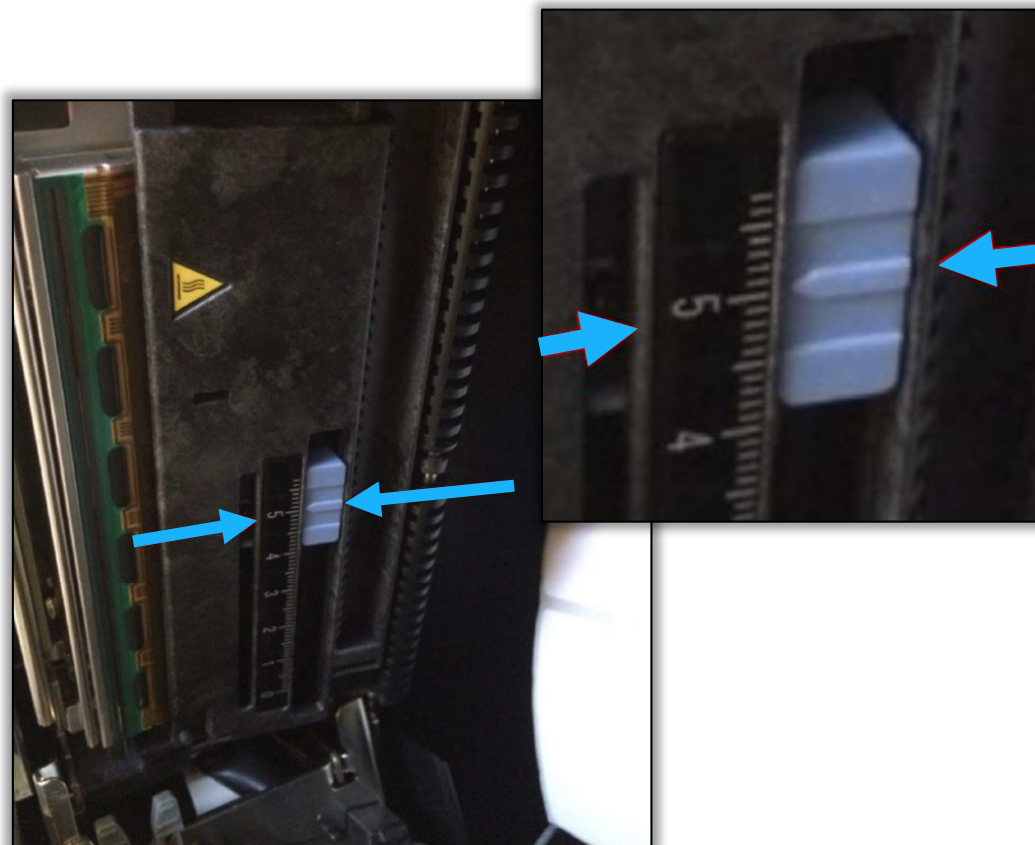❖ Ensure the Stickers on the roll are face up, it is fed under the paper guides.

Pegasus™

❖Check Gap Sensors on printer base

❖Two gap sensors 1 on the base, 1 on the top, are needed to match in order for sticker gaps to be correctly detected

❖2 x Paper gap sensors are inside the printer.

❖Ensure the bottom sensor is aligned to have the arrow notch point onto number 5

Pegasus™

Kiosk
Gap Sensor Check - Top

❖ **Check Gap Sensors on printer top**

❖ **This must also match the same number as marked on the base.**

❖ **Suggested number is 5 to mark on both the base and the top indicator.**

Pegasus™

❖ **Close printer lid and now test feed the printer**

❖ **Press the FEED button to test a sticker feed and automatic cut**

❖ **If this is successful, then printer should be fine to resume normal operation,**

For more guides visit https://kb.Pegasus.net.au/display/CA

pegasus.net.au

Pegasus
Head Office Newcastle
426 King Street
Newcastle NSW 2300

Phone. 1300 441 433

Pegasus™