

Role Consolidation and Configuring Site

Roles User Guide

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Role Consolidation Project

Pegasus has implemented the role consolidation project to streamline how roles are configured and managed in sites and portals. This development provides a foundation for future enhancements

This project streamlines the process for clients who create and manage their own roles. They will save time by managing rules for bulk changes.

An additional benefit of role consolidation is ensuring the role management process is seamless. That means when a worker's profile is awaiting verification, and a role change makes them non-compliant, their application will be efficiently returned. Instant role compliance management will improve communication to the user, advising them exactly what has changed within the role.

GLOSSARY

Auto Associate Site

Once assigned to a role during the Work Scope feature, a worker is auto-assigned to that location. This saves extra steps required to associate workers to site.

Auto Associate Role

Designed to help administrators assign default requirements needed to work at sites. Typically, this feature is used along with the Auto Associate Site feature. This will help sites ensure workers are meeting the minimum requirements on site. Example would be a role called "Site B Generic Worker", where that role might require a Medical, Proof of ID and a Generic Site Induction.

Assignment Settings

A tool for managing competencies and how they are signed off to be validated.

Class

Another term for work scope, but in the context of grouping selected roles.

Pending Data

A process for some users to approve changes.

Portal

Client-specific systems where contractors manage the roles, competencies and site access requirements of their business and workers for that particular Pegasus client – different to Onsite.

Realm

A top-level location in Onsite for managing requirements for sites. The realm is where the competencies and roles that companies and workers must adhere to are determined.

Role Rules - Competency

Defines competency and file requirements for roles. Used when the same changes are made to a number of roles; for example, adding a medical to all roles at a work scope. Once defined, the requirement is reflected in the portal to reach compliance. If there is no portal, this is still used to manage role competencies easily.

Role Rules - Upload

Defines the type of files required for uploads, containing parameters for file size, notes and a URL link. This feature is not triggered if there is no portal configured at the site/realm, or if manually adding a role to a profile.

Role Rules - Info

A request for collecting additional information from the worker in the portal. This feature is not triggered if there is no portal configured at the site/realm, or if manually adding a role to a profile.

Site

A site in Onsite managed by an employer. Site Administrators have a login and can manage their workers at the site level.

Verified Document

A document to be verified before it becomes active and is accepted. Generally attached to a competency.

Work Scope

A grouping of roles, typically location-based (i.e. a site name if part of a realm), but can be named to easier define a group of roles. (Accountant, Surface, Underground). Work scope simplifies role grouping and searching.

Configuration of Site Roles

New features make configuring a large number of site roles simpler.

Roles and competencies still need to be named and defined, but tools have been added for easier grouping, and templates (role rules) make for faster management.

Step 1 – Viewing Work Scopes

A work scope is an optional tool to group roles. As a site administrator, you can use these steps to classify roles into groups of similar types, names, location, etc.

Let's view our current work scope in the test site Pegasus Demonstration.

Go to Compliance > Work Scopes

We can see that two scopes exist for the site Pegasus Demonstration.

ame	Auto Associate Site	Auto Assign Role
FirstScope	(none)	(none)
PegasusDemo	(none)	(none)

Currently, neither work scope has anything automatically assigned to them.

Step 2 – Creating a Work Scope

Creating a work scope is adding an extra option to help separate groups of roles.

Click *add* to start this process. On the screen that appears, we have created a work scope called "Admin Area" and assigned two roles to that scope. Let's give the classification a name relevant to what it will be used for:

Add Work Scope	
Classification Name:	Admin Area
Auto Assoc. Site:	(none) V
Auto Assign Role: 🎼	(none)
	Pegasus Demonstration
cancel	save

In this example we are creating a new scope for an Admin Area location.

To have this always associated to the site, click the drop-down button and select the site name.

NOTE: We do not want to Auto Assign a role in this example

We have now created an additional work scope called Admin Area, with our site automatically assigned to it.

Found 3 records	Auto Associate Site	Auto Assiss Dala	aut
Name	Auto Associate Site	Auto Assign Role	
Admin Area	Pegasus Demonstration	(none)	
FirstScope	(none)	(none)	
PegasusDemo	(none)	(none)	
	<u>.</u>		

Now we can now create a Role that will link to this work scope.

Step 3 – Adding a Role

In the Role Library, we will add a role to this new work scope - Admin Area.

Click Compliance > Role Library. Click search for a list of all roles available at site.

ole Library for Pegasu	s De	emonstration			
sea	irch	☐ Include Role fro ☐ Group by locati ☐ Include Inactive	ion		ad
Found 4 matches.					
Name	ID	Site Location	Assignment Steps	Members	
Accredited Accountant	13087	Pegasus Demonstration	AU	3	
Cleaner	13112	Pegasus Demonstration		3	
Qualified Computer Programmer	13111	Pegasus Demonstration		4	
Qualified Mechanic	13110	Pegasus Demonstration		2	

We can see four roles exist at our Pegasus Demonstration site. We want to create a new administrator worker role, and assign it to the new work scope we created.

Start by clicking *add* to start the Add New Role process.

First, we need to give this new role a relevant name and description and choose the associated **Admin Area** work scope.

Add Role				
	A. I			
Name:	Administration T	eam Leader		
Description:	Admin Office Sta	aff - Team Le	eader Ro	ble
Owner:	Pegasus Demon	stration		
Location:	Pegasus Demor	nstration 🗸		
Work Scopes:	🗹 Admin Area	FirstSc	ope [] PegasusDemo
Auto Assign:				
Active:	\checkmark			
Assignment:				
	Set	by Site		
	Step	Required	Order	
	AS - Assess			
	AU - Authorise	\checkmark	1	
	AP - Appoint			

Location defaults to the site level but can be changed.

If we choose to Auto Assign, everyone at site will have this role applied to their profile.

The active tick is automatically enabled. If unticked, this role will not be made active.

Assignment settings determine how you wish to manage the role. Enabling these options will stop the competency being automatically assigned to a worker. If required, tick the appropriate options:

AS- Assess - If this competency needs to be assessed.

AU – Authorise - If this competency requires authorisation. Required authorisers are listed under *Compliance > Competency Authorisers*

npetency	Authoris	sers
Name	Delete	
apps	delete	
Damien Class	delete	
Trent Tester	delete	
		n use in the 'Authoriser' field when adding an assignment step to a cardholder compet stead of selecting one from this list, but using the list helps with data consistency.
nis will not affect	any existing o	t click its 'delete' link. <i>cardholder competency assignments</i> using this authoriser name. ete it and then add the correct version.
		s list, type the person's name in the field below and click 'add'. he list exactly as typed, with the list entries sorted alphabetically.

AP – **Appoint** - If this competency requires appointment, ticking this box will require a name is entered against the competency.

We have chosen the step - AU - in this example.

Click *save*. When we return to the role library page, we can see our new Role - Administration Team Leader - is listed.

ole Library for Pegasu	s De	emonstration		
Found 5 matches.	arch	☐ Include Role fro ☐ Group by locati ☐ Include Inactive	ion	
Name	ID	Site Location	Assignment Steps	Members
Accredited Accountant	13087	Pegasus Demonstration	AU	3
Administration Team Leader	13113	Pegasus Demonstration	AU	0
Cleaner	13112	Pegasus Demonstration		3
Qualified Computer Programmer	13111	Pegasus Demonstration		4
Qualified Mechanic	13110	Pegasus Demonstration		2

With the role created, we can edit it.

Step 4 - Making life easier using role rules

In the previous example, we created a role, added it to a work scope, and can now select it.

This role has no competencies applied to it, so we will use role rules to modify it and demonstrate the new role consolidation features.

NOTE: Upload and Info options are not applied at site roles. This is a feature of **Portals**. File uploads are completed manually by administrators, so these options will have no effect at site.

To continue, Click Compliance > Role > Rules

Role Rules - Competency

This page defaults to the Competency page. Click *search* to display any that have been created.

Role Rules			
competency	upload	info	
Ready to search ► Leave search t	box blank for all Role ru	lles in Peabody En	ergy, or enter a text fragment to find rules regarding a specific competency name.

As none currently exist, we will click add.

On the new screen, we choose the role we want to edit.

Choose our new Administration Team Leader Role. Click the hand icon next to For Roles to continue.

Add Role F	Rule for Pegasus Demonstration
Competency:	🗔 (not selected)
For Roles:	Selected Roles: click icon for the Roles list
Mandatory:	YES ~
cancel	save

All available site roles, and the work scope we created earlier, are now visible and selectable.

Roles		
Mode: All V From Work Scope:	All	
Tick all required roles and click Apply b	Al	٦
Accredited Accountant	Admin Area	1
Administration Team Leader	FirstScope	1
Cleaner	PegasusDemo	1
Qualified Computer Programmer	(Unspecified)	
🖂 Qualified Mechanic		
Selected Roles		
All Admin Area, FirstScope, PegasusDemo and Un	specified Roles (apply)

Choosing the Admin Area Work Scope, we can see that the Administration Team Leader is visible and selected, demonstrating the work scope feature when managing roles at a site. Tagged roles are easier to display using this feature. With the **Mode:All** option, all roles for that scope can be selected at once.

For our example, we will manage one role. Choose **Mode: Selected**, tick Administration Team Leader and click *apply*.

Roles
Mode: Selected V From Work Scope: All
Tick all required roles and click Apply button at the bottom
Accredited Accountant
Administration Team Leader
Cleaner
Qualified Computer Programmer
Qualified Mechanic
Select ALL Selected Roles
Administration Team Leader (apply)

With the role chose, we add competencies. Click the hand icon next to Competency.

Add Role Rule for Pegasus Demonstration					
Competency:	📖 (not selected)				
For Roles:	Kaninistration Team Leader	click icon for the			
Mandatory:	YES ~				

On the new screen, searching "administration" displays our results.

	administration							
Found 93	matches							
GROUP	GROUP Verified Competency Name		Owner	Assignment Steps	Duration			
	AdministrationPegasus Work Contract		Realm: Pegasus		non-specified			
	Adm	inistrationResume	Realm: Pegasus		non-specified			
	Adm	inistrationSub-contractors Statement	Realm: Pegasus		4 Months			
	Adm	inistration.Appointed.Call Centre Operations Assessor	Realm: Pegasus	AU	non-specified			
	Adm	inistration.Appointed.Competency MGT Assessor (Admin)	Realm: Pegasus	AU	non-specified			
	Adm	inistration.Appointed.Consulting Assesor (Admin)	Realm: Pegasus	AU	non-specified			

This competency is chosen for the rule we are creating. In the example, we have chosen the competency Business Administration.Licence.

Add Role R	ule for Pegasus Demonstration	
Competency:	Business Administration.Licence.	
For Roles:	Selected Roles: Administration Team Leader	click icon for the Roles list
Mandatory:	YES ~	
Portal Training:		
Portal Upload:		
Requirements:		
cancel	save	

The mandatory option for this competency is applied by default. This can be changed to YES/NO/CONDITIONAL. NOTE: Conditional is not currently in use, but added for future work.

Click save to complete the Admin Note screen, which is required to approve this role rule.

Warning	l i i i i i i i i i i i i i i i i i i i
The requested ac	tion requires you to enter an Admin Note.
Added ne	vith adding this rule the status of all role assignments using this competency will be re-calculated. w mandatory competency requirements: Business Administration.Licence.
Authorised By: Comment:	damien challen Applying competency
Your entries w	ou will need to name the person who authorised this action, which may be you, and to explain why it is required. ill be logged in an Admin Note, which can be accessed from the Report menu. this action will NOT proceed, and you will be returned to the previous page.
cancel	proceed

This final step applies the competency to the role - and we now have a role rule.

Role Rules							
competency upload info							
Found 1 match.	Found 1 match.						
			Rule		Edit	Remove	
	Competency: Business Administration.Licence. Applies to Roles: Selected Roles: Administration Team Leader Mandatory: YES					Remove	

NOTE: Upload and Info role rules do not have any function on a site that manages roles manually. These two features relate to the portal. You can configure them, but they will have no function unless the portal feature is enabled for your site.

Step 5- Modifying Role Rules

With the Business Administration Licence role rule in place, we can now use role consolidation tools to apply this new rule to multiple rules at once.

We can see our role rule applied to just the one role, Administration Team Leader. If new role(s) require this competency, we can click *Edit*.

Role Rules					
competency	upload	info			
Found 1 match.	search		(add	
			Rule	Edit	Remove
Competency:		ion.Licence.			

This opens our roles selection screen. In this example, we will choose multiple roles.

Roles					
Mode: Selected V From Work Scope: All V					
Tick all required roles and click Apply button at the bottom					
Accredited Accountant					
Administration Team Leader					
Cleaner					
Qualified Computer Programmer					
Qualified Mechanic					
Select ALL					
Selected Roles					
Administration Team Leader , Cleaner, Qualified Computer Programmer, Qualified Mechanic					

Click *apply*. This adds those roles into the For Roles section.

Edit Role F	Rule for Pegasus Demonstration
Competency:	Business Administration.Licence.
For Roles:	Administration Team Leader, Cleaner, Qualified Computer Programmer, Qualified Mechanic
Mandatory:	YES ~
cancel	save

Clicking save will produce a confirmation screen.

Be aware that your selection will affect the roles you added.

Adding new roles to a competency rule is not impacted by this. However, if we were editing this list and **REMOVING** a role, we would click **OK**, so the role we **REMOVED** would no longer have the Business Administration Licence competency against it.

Do you want to remove the original co	mpetency from all affected roles?
	OK Cancel

In our example, we click cancel, and the Admin Note page appears so we can authorise this change. NOTE: This will re-calculate the role assignments that use this competency.

Warning		
The requested act	ion requires you to enter an Admin Note.	
If you proceed w Authorised By: Comment:	vith editing this rule the status of all role assignments using this competency will be re-calc damien challen added extra roles to this competency rule	ulated.

Returning to the role rules page, we can see the Business Administration Licence has been applied to all these roles at once.

Role Rules						
competency	upload	info				
Found 1 match.	search			(add	
			Rule		Edit	Remove
Competency: Applies to Roles: Mandatory:	Applies to Roles: Selected Roles: Administration Team Leader , Cleaner, Qualified Computer Programmer, Qualified Mechanic					

Step 6 - Viewing Edit History Notes

Edit history now displays who altered the role. If someone edits a role, an Admin Note screen is completed. These are now more easily displayed by clicking the green (notes) link to open the page and display the Admin Note and reason for role change.

