



Access Refused Alerts: Exclude
Access Refused BAC

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From the **Setup Menu > Alerts**

The **Critical Logpoint Event Alerts** include '**Access Refused**' and '**BAC Limit Exceeded**' alerts.

When a person exceeds the BAC limit, they're refused access to the site, so if both those alerts are enabled that person will appear in both.

There's a way to exclude them from the Access Refused alerts so they will only appear once if both alerts are enabled.

Untick the new '**Inc BAC Exceeded**' checkbox in the Access Refused alert settings.

The screenshot shows the 'Admin: Critical Logpoint Event Alerts' configuration page. It contains three alert settings, each with an 'Email To' and 'Email CC' field. The 'Access Refused' alert is currently disabled. The 'Inc BAC Exceeded' checkbox is checked and highlighted with an orange border. The 'BAC Limit Exceeded' and 'BAC Limit Exceeded (brief)' alerts are also disabled.

Alert Name	Enabled	Description	Email To	Email CC
Access Refused	<input type="checkbox"/>	Send an alert when a cardholder is refused access when attempting to log in		
Inc BAC Exceeded	<input checked="" type="checkbox"/>	Include access refused when BAC limit exceeded? (also reportable in the 'BAC Limit Exceeded' alert)		
BAC Limit Exceeded	<input type="checkbox"/>	Send an alert when people record a BAC reading that is greater than zero		
BAC Limit Exceeded (brief)	<input type="checkbox"/>	Send a brief alert (short enough for sms) when people record a BAC reading that is greater than zero		



For questions or assistance please call 1300 131 194 or
email support@onsitetrackeasy.net.au